

AGENCY NAME:	DEPARTMENT OF LABOR, LICENSING & REGULATION		
AGENCY CODE:	R360	SECTION:	081

Fiscal Year 2020–2021 Accountability Report

SUBMISSION FORM

I have reviewed and approved the data submitted by the agency in the following online forms:

- Reorganization and Compliance
- Strategic Plan Results
- Strategic Plan Development
- Legal
- Services
- Partnerships
- Report or Review

I have reviewed and approved the financial report summarizing the agency’s budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

AGENCY DIRECTOR (SIGN AND DATE):	Signature on file.
(TYPE/PRINT NAME):	Emily Farr

BOARD/CMSN CHAIR (SIGN AND DATE):	
(TYPE/PRINT NAME):	

FY 2020-2021 Agency Accountability Report
Reorganization and Compliance Responses:

These responses were submitted for the FY 2020-2021 Accountability Report by the

DEPARTMENT OF LABOR, LICENSING & REGULATION

Primary Contact:

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Secondary Contact

First Name	Last Name	Role/Title	Phone	Email Address
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Agency Mission

The mission of the Department of Labor, Licensing and Regulation (LLR) is to promote the health, safety and economic well-being of the public through regulation, licensing, enforcement, training and education.

Adopted in: 1996

Agency Vision

LLR will provide responsible regulatory oversight. We will work with licensees, boards, associations, and citizens to achieve the shared goals and interests of our state. LLR will cultivate an atmosphere of trust, integrity, innovation, compliance and accountability with our partners, leading to a better future for citizens. Through the Agency's work, LLR will reduce injuries in the workplace, fire-related injuries and fatalities, and licensee misconduct through education and enforcement.

Adopted in: 2015

Recommendations for reorganization requiring legislative change.

No

Please list significant events related to the agency that occurred in FY 2020-2021.

Month Started	Month Ended	Description of Event	Agency Measures Impacted	Other Impacts

Does the agency intend to make any other major reorganization to divisions, departments, or programs to allow the agency to operate more effectively and efficiently in FY 2021-22?

Note: It is not recommended that agencies plan major reorganization projects every year. This section should remain blank unless there is a need for reorganization.

No

Is the agency in compliance with S.C. Code Ann. § 2-1-220, which requires submission of certain reports to the Legislative Services Agency for publication online and the State Library? See also S.C. Code Ann. § 60-2-20.

Yes

If not, please explain why.

Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 20-1-10 through 20-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).

Yes

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Does the law allow the agency to promulgate regulations?

Yes

Please list the law number(s) which gives the agency the authority to promulgate regulations.

Agency: 40-1-70(9), Agency Director: 41-3-10, State Fire Marshal: 23-9-60, 23-9-65, 23-9-155, 23-9-550, SC OSHA: 41-15-90, 41-15-100, 41-15-210, Elevators: 41-16-40, Amusement Rides: 41-18-120, Immigration: 41-8-120 Wages: 41-10-80(D), Child Labor: 41-13-20, Accountancy: 40-2-70(12), Architects: 40-3-60, Auctioneers: 40-6-60, Barbers: 40-7-60, Cemetery: 40-8-20, Chiropractors: 30-9-30(D)(3), Contractors/Fire Protection Sprinkler Systems: 40-10-60, Contractors: 40-11-70(3), Cosmetology: 40-13-60, Dentistry: 40-15-40, Funeral Service: 40-19-60, Dietetics: 40-20-50, Engineers: 40-22-60, Environmental: 40-23-60, Landscape Architects: 40-28-90, Manufactured Housing: 40-29-10(D), Massage: 40-30-50(A)(1), Medical: 40-47-10(I)(3), Nurses: 40-33-10(E), Long Term Health Care Administrators: 40-35-60, Occupational Therapy: 40-36-60, Optometrists: 40-37-40(A)(7), Opticianry: 40-38-60, Pharmacy: 40-43-60(D)(8), Physical Therapy: 40-45-60, Pilotage: 54-15-140, Podiatry: 40-51-40, Psychologists: 40-55-40(d), Pyrotechnic Safety: 40-56-70(B), Real Estate: 40-57-60(A)(3), Residential: 40-59-70, Real Estate Appraisers: 40-60-10(I)(3), Social Workers: 40-63-50(B), Soil Classifiers: 40-65-60, Speech: 40-67-70(2), Veterinarians: 40-69-60, Counselors: 40-75-60, Geologists: 40-77-60, Contractors/ Alarm System Businesses: 40-79-60, Athletic Commission: 40-81-70(A)(6), LP Gas: 40-82-60, Foresters: 48-27-190, Building Code Council: 6-8-20(A), 6-9-40, Boiler Safety: 41-14-30(A)(1)

Has the agency promulgated any regulations?

Yes

Is the agency in compliance with S.C. Code Ann. § 1-22-120(J), which requires an agency to conduct a formal review of its regulations every five years?

Yes

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AGENCY’S DISCUSSION AND ANALYSIS

MISSION

The Department of Labor, Licensing and Regulation (Agency) executes its mission to promote the health, safety and well-being of the citizens of this state by devoting its resources to ensure effective and efficient licensure processes, educate the public, train employees, and enforce laws and regulations affecting its programs. The Agency’s programs encompass forty-two professional and occupational licensing boards (POL), the Occupational Health and Safety Administration (SC OSHA), the Division of Fire and Life Safety (State Fire), Elevators and Amusement Rides, the Office of Immigration Compliance, and Wages and Child Labor. Each program contributes to making South Carolina a safer place to work and live.

FY2020-21 IN REVIEW

Internal and External Factors Impacting the Agency Performance in the Past Year

When FY2020-21 began, the Agency was well into its third month of doing business during the global pandemic. The Agency, at all times, remained open to the public and continued performing its core functions albeit in a modified manner to ensure the safety of the staff and public. A comparison of the Agency’s statistics from this past fiscal year to the same pre-pandemic statistics shows no material change in the work generated by the Agency in many areas, while the effects of the pandemic are more apparent in others.

Virtual board meetings are one example of the modifications the Agency made to ensure core Agency functions were performed in a safe manner. At the start of the fiscal year, all board meetings were held virtually, utilizing the virtual platform Webex, but as the number of COVID-19 cases began decreasing, the Agency began offering hybrid meetings and later, some meetings were held wholly in-person. Modifying the way meetings were held did not impede the boards’ work; in FY2018-19, the most recent fiscal year that was not impacted by COVID-19, the Agency conducted 218 public board meetings. In FY2020-21, the Agency conducted a total of 227 meetings, nine more than the pre-pandemic total.

Another way in which the Agency performed its core functions in a modified manner was by offering virtual inspections and virtual training classes. In FY2018-19, the Office of State Fire Marshal performed 10,578 inspections; this fiscal year, they performed roughly the same number of inspections, 10,562. Similarly, the State Fire Academy, in FY2018-19, offered 2,073 training classes for 31,141 students and this fiscal year, the State Fire Academy offered 2,608 training classes for 26,066 students who attended.

Board licensing staff also made internal changes to ensure the timely issuance of licenses during FY2020-21. Staff alternated work locations between in-office work and remote work to decrease the number of people working in close proximity to one another until it was safe for everyone to return to the office. Licensing does not appear to have been impacted at all by the pandemic. In FY2018-19, staff issued 49,534 new licenses and 176,837 renewal licenses, and in FY2020-21, staff issued 45,157 new licenses and 232,750 renewal licenses.

POL investigators and inspectors also rotated between in-office and remote work with no impact noted to their productivity. In FY2018-19, 6,670 complaints were filed against licensees, and 4,848 investigations and 12,050 inspections were conducted. In FY2020-21, nearly identical numbers of complaints were filed against licensees, 6,543, and essentially the same number of investigations and inspections were conducted, 4,445 and 13,450, respectively.

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There were some notable differences in the data that may be attributable to COVID-19. The Agency served 24,872 walk-in customers in FY2018-19, and only served 6,183 walk-ins in FY2020-21. That number is likely impacted by a combination of factors, including individuals' preference for handling business remotely during the height of the pandemic as well as an increase in the Agency's online offerings over the past two years. Similarly, the Agency only issued 493 amusement ride operating permits in FY2020-21, down from 661 in FY2018-19. The data is not reflective of the Agency's inability to issue permits. It instead reflects the decrease in the number of amusement rides that were authorized by local jurisdictions to operate in the State during the pandemic.

The impacts of the pandemic were most visible in the Agency's OSHA and Wages and Child Labor programs. Statistics reflect a decrease in the number of health and safety inspections performed in OSHA: 372 in FY2020-21, down from 417 in FY2018-19. Similarly, Wages and Child Labor investigations decreased: 997 wage complaints and 5 child labor complaints in FY2020-21, down from 1543 and 8, respectively, in FY2018-19. The data is likely indicative of business closures, either temporarily or permanently, and the worker shortage that continues to date. Agency employees remained available to investigate and inspect throughout the fiscal year, but many employers were unwilling to engage in onsite consultations.

There were also differences in what the Agency was able to offer the public as a direct result of COVID-19, and that is borne out in the data. The Community Risk Reduction (CRR) section of the Office of State Fire Marshal, for instance, offered 236 programs to 9,158 adults and 7,144 children in FY2018-19. In FY2020-21, however, they were only able to offer two programs to 45 adults as a result of COVID-related travel restrictions.

The Agency by the Numbers in FY 2020-21

- The Agency's licensing boards conducted 227 public board meetings, of which 22 were two or more days long, and an additional 76 meetings of committees of those boards;
- The boards considered 819 disciplinary matters, held 152 panel hearings, and 1 hearing on a temporary suspension order;
- Board licensing staff issued 45,157 new licenses and 232,750 renewal licenses.
- Within the professional and occupational licensing division, 6,543 complaints were filed against licensees, and 4,445 investigations and 13,450 inspections were conducted;
- The agency served 6,183 walk-in customers;
- The Office of Immigration Compliance conducted 2,204 audits to ensure employers were utilizing the E-Verify system, and e-verified 42,429 employees;
- The Office of Elevators and Amusement Rides issued 11,691 elevator operating certificates and 493 amusement ride operating permits;
- The Office of Wages and Child Labor investigated 997 wages complaints and 5 child labor complaints;

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- OSHA performed 372 health and safety inspections, provided 1,929 responses to requests made to the Standards Office, and saved state businesses \$500,000 in potential fines by offering voluntary consultation services through its Office of Voluntary Programs;
- The Office of State Fire Marshal performed 10,562 inspections, for an average of 704 inspections per deputy, resulting in over 4,495 violations found.
- The Community Risk Reduction (CRR) section of the Office of State Fire Marshal offered 2 programs to 45 adults.
- The Fire Safe South Carolina Alarm Program provided the public, through local fire departments, with 5,016 smoke alarms, 444 carbon monoxide alarms, 51 combination smoke/carbon monoxide alarms, 89 hearing-impaired smoke alarms, and approximately 150 home fire drill planners.
- The State Fire Academy offered 2,610 training classes for 26,235 students who attended; and
- The Office of Communications and Governmental Affairs responded to more than 1,102 requests for information in the form of FOIAs and subpoenas.
- The Agency is self-sustaining, with 96.6% of the agency’s funding deriving from Other Funds, and only 3.4% of the funding deriving from General Funds.

Current Efforts and Associated Results

Below are some of the Agency’s successes over the past year, identified by their corresponding goal on the Agency’s strategic FY2020-21 plan.

Goal 1: Promote a positive business climate, efficient use of public resources and protect the public by licensing and registering qualified and competent individuals and businesses for the authorized practice of regulated professions.

The Agency’s POL Division is tasked with protecting the public through the regulation of professional and occupational licensees and the administration of boards charged with regulating the professions and occupations. Each year, the Agency endeavors to improve processes to provide the most efficient and effective service to its licensees and the public.

In FY2020-21, the Agency continued to focus on process improvement relating to the issuance of initial and renewal licenses, electronically tracking continuing education compliance, and the handling of complaints and investigations.

- 92.02% of all license renewals and 47% of new applications were completed online this year.
- Five more boards added CE Broker, a free service that tracks continuing education credits for purposes of documenting continuing competency. A total of 28 boards and 77,515 licensees now use CE Broker, which denotes a 47% increase in usage.
- The average time for an investigation to be completed decreased from 152.4 business days at the beginning of the fiscal year to 125.1 business days in June 2021.

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In addition to focusing on those core functions, the Agency devoted time and resources to other projects designed to enhance the experience of those interacting with the Agency.

- For members of the Agency’s boards, Agency staff created the Board Member Reference Manual, a 49-page guide given to new and current board members that explains basic information about the Agency and its divisions, and about the services the Agency provides to the boards and its members. The manual also provides a comprehensive look at laws applicable to board members, such as the State Ethics Act and FOIA, as well as laws that apply to the subject matter over which the Board has jurisdiction, such as the Administrative Procedures Act, the Constitution and relevant case law. The Agency also revamped the reports it gives board members on investigations so that they are now more user-friendly and provide additional case status information, making it easier for boards to render decisions on the further handling of cases.
- For the viewing public, the Agency added a live-stream feature to its YouTube account so that board meetings may be viewed remotely in real time.
- For the public in general, the Agency finalized its bulk licensure verification process, which offers members of the public the opportunity to verify the licensure of multiple individuals at one time with one request for a small fee. This service will aid large groups such as county building officials wishing to verify licensure of contractors seeking to pull permits as well as hospitals wishing to verify licensure of nurses, particularly after the deadline of nursing renewals to ensure their work force is properly licensed to practice.
- For applicants of the boards and commissions for Auctioneers, Barbers, Cosmetology, Dentistry, Geology and LP Gas, the Agency has improved testing services by expanding use of third party vendors to administer exams to ensure the integrity of the process and results.
- For applicants and licensees, the Agency updated and simplified FAQs on the boards’ web pages.
- For complainants and respondents, the Agency updated and clarified the complaint process FAQs on the Agency website.
- For customers, the Agency provided additional customer service training to licensure staff to continue improving customer satisfaction. Customer service surveys yielded an overall customer satisfaction score of 4.7 out of 5 in FY2020-21. Additionally, customers of the Agency benefit from expedited mail service now that 100% of the licensing boards use the centralized automated mailing process system, which ensures that all incoming paperwork is properly scanned into the system and noted in the Agency’s database, and all payments are timely processed.
- For licensees, the Agency expanded the use of e-blasts, newsletters and social media to share pertinent, profession-specific information in a timely manner. Additionally, the Agency posted alerts to its board web pages to provide the most up-to-date, profession-specific guidance on COVID-19 during the state of emergency.

Goal 2: Champion workplace safety and health through compliance assistance and enforcement of occupational safety and health regulations.

SC OSHA is a proud state plan committed to the mission of making South Carolina a safe place to work and live by preventing workplace deaths, injuries and illnesses. Significant emphasis was placed on making the workplace safe from COVID-19 in FY2020-21. To that end, SC OSHA investigated 1,875 complaints of workplace safety related to COVID-19. SC OSHA recognized, however, that employers could not let their guard down against workplace hazards in general despite the pandemic. SC OSHA affected 7,751 employees by providing consultation services to their employers this fiscal year. Statistics SC OSHA collects indicate workplace safety is trending in the right direction with a 10% decrease in the number of fatalities in the workplace.

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This year, SC OSHA developed a plan that focused on increasing its visibility in the community so that its message reached a wider audience. They utilized 22 digital billboards in 12 different counties to display safety and health messages such as heat stress reminders, in addition to COVID-19 protection measures.

SC OSHA also entered into several partnerships with general contractors on significant construction projects and regularly visited the sites to help identify and correct potential hazards: Construction in Moncks Corner, Harper General Contractors in McCormick, and Mascaro/Barton Malow in Rock Hill. SC OSHA also provided training and incentives to participating contractors who voluntarily improve their safety and health performance. These partnerships benefit the general contractor, the subcontractors and the employees at the jobsite.

Internally, SC OSHA developed a plan to recruit and retain compliance officers and other positions in the division.

- SC OSHA participated in the Veterans Virtual Career Fair and received 84 visitors to their virtual booth.
- SC OSHA increased its external hires by 38% this fiscal year.

SC OSHA also implemented specialized training and resources for compliance officers with customer service to focus on conflict resolution, handling difficult customers, self-awareness, and de-escalating intense situations. The course, “Handling Difficult Customers” was deemed so helpful that it was modified and offered to the POL division investigators and inspectors.

- 5 SC OSHA-specific classes of “Handling Difficult Customers” were offered to 40 attendees.
- 4 OIE-specific classes of “Handling Difficult Customers” were offered to 43 attendees.

Goal 3: Serve as a statewide leader in minimizing fire loss and death, providing comprehensive and safe training for South Carolina’s fire and emergency services, and responding to state emergencies and disaster-related events.

State Fire provides: community risk reduction, code enforcement and engineering services through its Office of State Fire Marshal; education and training for fire service personnel through its Fire Academy; and assistance to local, regional and state governments by providing subject matter experts, guidance, and on-scene professional resources during disaster or emergencies through its Emergency Response Task Force. State Fire continues to be a leader of the State’s Fire Service in protecting lives and property, developing and maintaining critical relationships with local fire departments and associations. It has received national attention for its Community Risk Reduction program and its Emergency Response Task Force and the planning and training undertaken by the Task Force.

This year, State Fire:

- Requested and received funding from the General Assembly for the new Firefighter Cancer Health Benefit Plan, ensuring it had sufficient funding when the law took effect in July 2021. They also researched, analyzed and prepared a Request for Proposal to solicit insurance companies to implement the plan.
- Increased the number of fire departments participating in Fire Safe SC, the State’s flagship Community Risk Reduction program, from 52 to 80 local fire departments.
- Secured SC Fire Academy’s IFSAC (International Fire Service Accreditation Congress) reaccreditation, which is a national accreditation system for fire service certification programs based on job performance

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competencies as outlined in the National Fire Protection Association (NFPA) fire service professional qualifications.

- Delivered 2,206 courses to 25,497 participants through the SC Fire Academy, exceeding its target of 28,000 students enrolled by over 5,000, for a total of 33,108 students enrolled in courses.
- Conducted 72 different activities for a total of 55,753 hours of training and response from Emergency Response Task Force, including an average of 401 hours given per each volunteer member of the South Carolina Task Force.
- Coordinated requests for assistance from local fire departments for 13 events through SC Firefighter mobilization.
- Onboarded permitting programs for explosives, display fireworks, and retail sale of fireworks onto the new State Fire Marshal Online Information Management System (IMS) that allows for application completion and payment online. Inspections are now requested, scheduled and conducted through the system.
- Improved the average turnaround time for reviewing engineering plans submitted to the State Fire Marshal from a high of 14 days in FY2019-20 to an average of 10.25 days this fiscal year.

Goal 4: Maximize organizational excellence and effectiveness to improve the quality of customer service in all programs through efficient delivery of administrative support.

Hiring and retaining qualified employees continues to be an objective of the Agency, which is an increasingly difficult task in this fluid job market. Filling vacant positions to achieve a fully-staffed workforce continues to be a top priority as vacancies negatively impact the Agency’s ability to perform its core functions. The Agency is pleased that its HR statistics reflect success in filling vacancies in a timely manner and the public’s continued interest in employment here.

- The time to fill a vacant FTE position in FY2020-21 was an average of 36.75 business days.
- For vacant positions, the Agency received 4,553 applications.
- The Agency sustained an 88% acceptance rate for offered positions.
- The Agency had an overall increase in FTE new hires of 13%.

To support the continuous development, knowledge and skills of new employees, the Agency expanded its internal training development program this year with five additional in-house learning opportunities, marking a 30.6% increase in the number of training classes offered. Additionally, the Agency saw a 51.6% increase in the total number of employees trained through in-house training.

The Agency also continues improving on its Employee Performance Management System (EPMS) planning stages and performance reviews. These reviews evaluate employees’ performance and productivity on an annual basis. In FY2020-21, the Agency’s HR division tracked the following data:

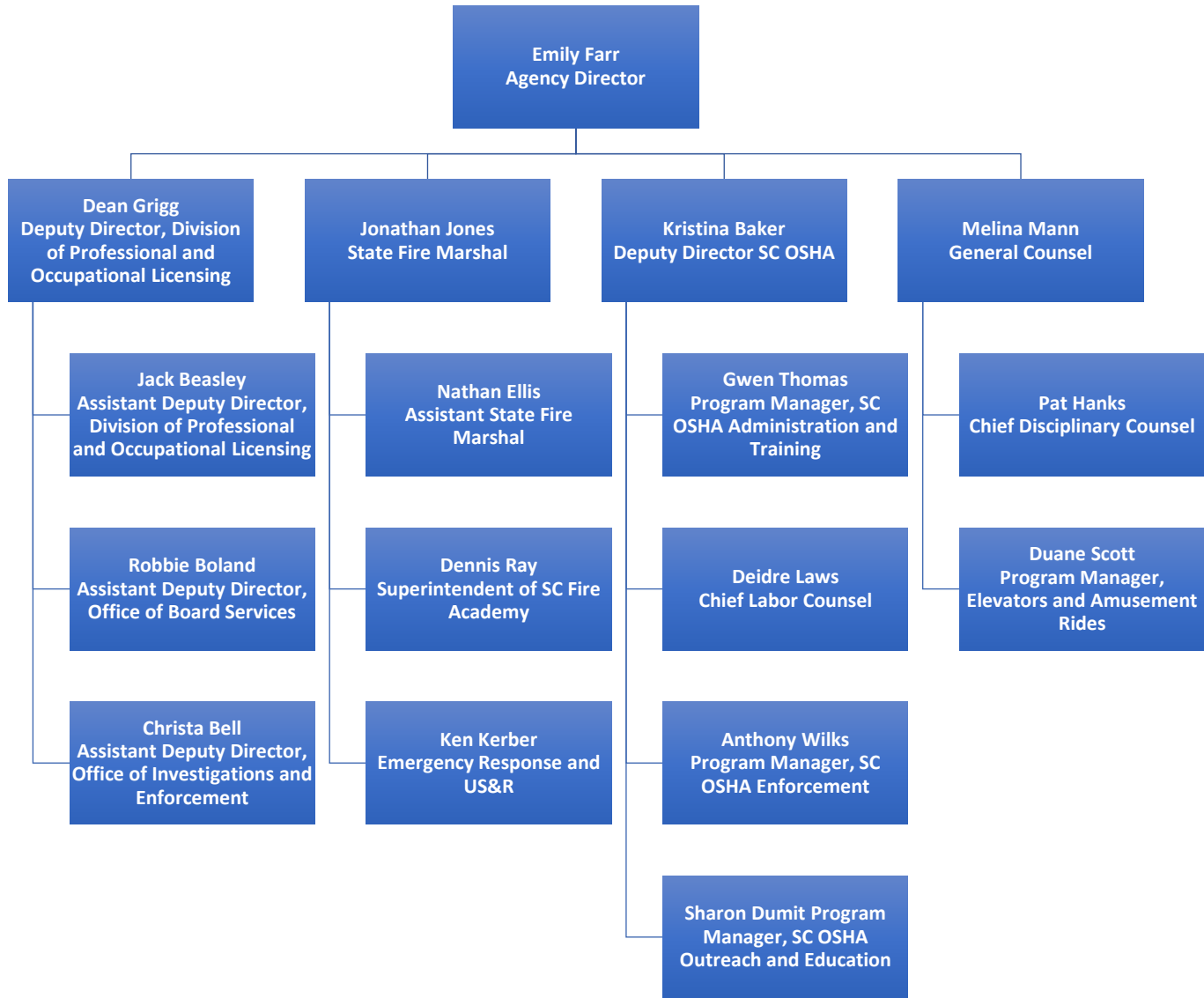
- The Agency sustained a 9% increase in the timely completion of EPMS annual performance reviews.
- 96% of the Agency timely completed the EPMS annual performance reviews.
- 100% timely completion of probationary EPMS reviews
- 100% timely completion of trial EPMS reviews.

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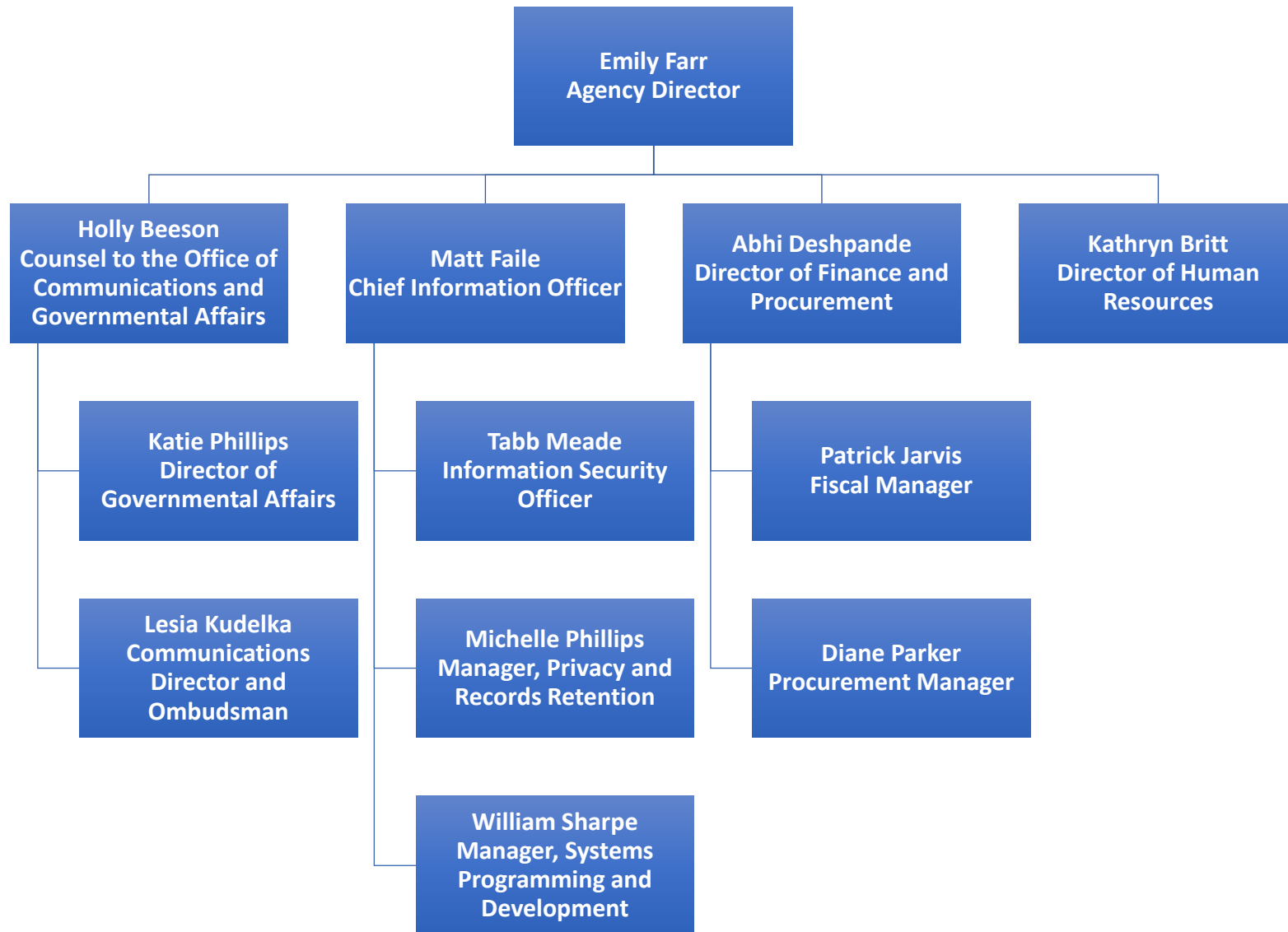


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FY2020-21 Strategic Plan:

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Goal Promote a positive business climate, efficient use of public resources and protect the public by licensing and registering qualified and competent individuals and businesses for the authorized practice of regulated professions

Strategy 1.1

Statewide Enterprise Objective

Issue licenses to qualified individuals and businesses in an efficient and effective manner to maximize customer satisfaction

Public Infrastructure and Economic Development

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.1.1	% of new licenses issued to qualified applicants within 15 business days of receipt of completed application	52%	60%	44%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# new licenses issued within 15 days/total new licenses issued	ReLAES / DOTS	ReLAES - Initial Applicant Volume report / POL special projects responsible for calculating and maintaining data	General public, Professional licensees	Direct benefit to agency customers - protection of the public, faster licensing processing times	1000.300100.000	
1.1.2	% of new licenses transactions processed through the agency's website	42%	50%	47%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# new licenses issued online/ total new licenses issued	ReLAES / DOTS	DOTS provides this data to POL special projects	General public, Professional licensees, Agency employees	Direct benefit to agency customers - protection of the public, faster licensing processing times	1000.300100.000	
1.1.3	% of renewal licenses transactions processed through the agency's website	94%	95%	92%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# renewal licenses issued online/total renewal licenses issued	ReLAES / DOTS	DOTS provides this data to POL special projects	General public, Professional licensees, Agency employees	Direct benefit to agency customers - protection of the public, faster licensing processing times	1000.300100.000	
1.1.4	# of licensing boards utilizing electronic educational audit system (CE Broker)	23	30	27	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	current count of licensing boards utilizing CE Broker	CE Broker / POL Admin	CE Broker / POL special projects responsible for maintaining this information	General public, Professional licensees, Agency employees	Direct benefit to agency customers - protection of the public, ensures CE compliance	1000.300100.000	
1.1.5	# of licensing boards utilizing electronic document management system (CAMP)	37	41	43	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	current count of licensing boards utilizing CAMP	CAMP / DOTS	DOTS / Pol special projects responsible for maintaining this information	General public, Professional licensees, Agency employees	Direct benefit to agency customers - protection of the public, faster processing of incoming paper mail	1000.300100.000	

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Goal Promote a positive business climate, efficient use of public resources and protect the public by licensing and registering qualified and competent individuals and businesses for the authorized practice of regulated professions
Strategy 1.2 Statewide Enterprise Objective
 Resolve complaints against regulated professionals who fail to comply with standards of practice in a fair and expeditious manner Public Infrastructure and Economic Development

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.2.1	Average # of business days to complete an investigation in OIE	132	125	132.7	Ratio	equal to or less than	State Fiscal Year (July 1 - June 30).	Sum # of business days for all investigations / # of investigations	ReLAES / DOTS	ReLAES - OIE Aging (bus days) report / POL special projects responsible for calculating and maintaining data	General public, Complainants, Respondents	Direct benefit to agency customers - protection of the public, faster investigation times	1000.300100.000	
1.2.2	% of investigations completed within 125 business days	77%	80%	58%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# investigations complete within 125 business days / total investigations complete	ReLAES / DOTS	ReLAES - OIE Aging (bus days) report / POL special projects responsible for calculating and maintaining data	General public, Complainants, Respondents	Direct benefit to agency customers - protection of the public, faster investigation times	1000.300100.000	
1.2.3	Ratio of the open cases to closed cases in ODC. Reported as open cases per 1 closed case.	0.91	1	0.916	Ratio	Maintain	State Fiscal Year (July 1 - June 30).	Measures # of cases in relation to # of closed cases	OIE/ODC Database	The data is stored in ReLAES, an inhouse data base and the information is compiled and maintained by the Office of Disciplinary Counsel.	The South Carolina public and the licensees.	This metric measures the efficiency in prosecuting cases of alleged misconduct against licensees. In order for the Office to keep up with the caseload, we need to make sure the number of cases received equal the amount of cases that are closed. This metric ensures the protection of the public through efficient resolution of cases.	1000.300100.007	

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Goal Promote a positive business climate, efficient use of public resources and protect the public by licensing and registering qualified and competent individuals and businesses for the authorized practice of regulated professions														
Strategy 1.3										Statewide Enterprise Objective				
Strive for fiscal responsibility and sustainability in operations by performing a comprehensive and global fee analysis of all professional and licensing boards biennial										Public Infrastructure and Economic Development				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.3.1	# of boards in deficit for more than last two consecutive years		9	8	5 Count	equal to or less than	State Fiscal Year (July 1 - June 30).	Reporting end of FY cash balance from SCEIS cost centers	SCEIS	SCEIS FI Module, Internal Business Objects reporting and analytical databases.	Licensing boards, Professional licensees, The SC General Assembly	Promotes optimal financial oversight of boards revenue and expenditure.	1000.300100.008	

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Goal Champion workplace safety and health through compliance assistance and enforcement of occupational safety and health regulations														
Strategy 2.1										Statewide Enterprise Objective				
Maintain statistically low numbers of workplace fatalities and occupational injuries and illnesses within OSHA's jurisdiction										Healthy and Safe Families				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
2.1.1	% Decrease in the number of employee fatalities	0%	5%	10%	Percent	equal to or less than	State Fiscal Year (July 1 - June 30).	# of fatalities investigated by OSHA	OSHA Express	OSHA Express - a computer based case management system which stores files/case information and can generate reports on command	Indirect customers of the agency - agency employees who assist direct agency customers	Indirect benefit to agency customers - employee knowledge of business or local needs related to the reviewed data (i.e. more training in a certain industry)	1002.050000.000 and 1003.100000.000	
2.1.2	% Increase in the number of employees affected by Focused Inspections	0%	10%	0%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# of employees of employers inspected during the focus inspection	OSHA Express	OSHA Express - a computer based case management system which stores files/case information and can generate reports on command	Direct customers of the agency - state's employers and employees	Direct benefits to agency customers - improved safety and health on the state's worksites	1002.050000.000 and 1003.100000.000	
2.1.3	% Increase in the number of planned inspections	0%	5%	15%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# of planned inspections assigned and completed	OSHA Express	OSHA Express - a computer based case management system which stores files/case information and can generate reports on command	Direct customers of the agency - state's employers and employees	Direct benefits to agency customers - improved safety and health on the state's worksites	1002.050000.000 and 1003.100000.000	

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal Champion workplace safety and health through compliance assistance and enforcement of occupational safety and health regulations														
Strategy 2.2										Statewide Enterprise Objective				
Instill safety and health values across a broad spectrum of the population through Cooperative Programs, Compliance Assistance, On-site Consultation Programs, Outreach, and Training and Education										Healthy and Safe Families				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
2.2.1	% Increase in the number of new recognition program participants	0%	2%	0%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# of new employers entered into the VPP or SHARP programs	Outreach Database	A computer based system used to manage employers, documents and reports related to the recognition programs. Data is maintained and calculated internally.	Direct customers of the agency - state's employers and employees	Direct benefits to agency customers - improved safety and health on the state's worksites	1002.050000.000 and 1003.100000.000	
2.2.2	% Increase in the number of training classes	0%	2%	0%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# of training classes provided onsite to employers	Outreach Database	A computer based system used to manage employers, employees, documents and reports related to training classes. Data is maintained and calculated internally.	Direct customers of the agency - state's employers and employees	Direct benefits to agency customers - improved safety and health on the state's worksites	1002.050000.000 and 1003.100000.000	
2.2.3	% Increase in the number of employees trained	0%	1%	0%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# of employees attending training classes provided onsite	Outreach Database	A computer based system used to manage employers, employees, documents and reports related to training classes. Data is maintained and calculated internally.	Direct customers of the agency - state's employers and employees	Direct benefits to agency customers - improved safety and health on the state's worksites	1002.050000.000 and 1003.100000.000	

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal														
Serve as a statewide leader in minimizing fire loss and death, providing comprehensive and safe training for South Carolina's fire and emergency services, and responding to state emergencies and disaster-related events														
Strategy														
3.1										Statewide Enterprise Objective				
Community Risk Reduction and Fire Safe SC programs										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.1.1	# of fire fatalities (5-year average)	85	85	90	Count	equal to or less than	Calendar Year (January 1 - December 31)	Annual number of fire fatalities, divided by 5 (years)	OSFM CLEAR Team Data	Shared Community Loss Education and Response (CLEAR) Team drive on LLR server. OSFM Community Risk Reduction (CRR) staff are responsible for calculating and maintaining data.	General public, fire service partners	Preservation of life - reduction in fire-related fatalities	1000.200000.000	
3.1.2	# of SC Local Fire Depts. reporting incident data to the National Fire Incident Reporting System (NFIRS) 12 months each year	433	450	451	Count	equal to or greater than	Calendar Year (January 1 - December 31)	Total number of departments submitting reports every month in a calendar year.	National Fire Incident Reporting System	National Fire Incident Reporting System hosted by the United States Fire Administration. OSFM Community Risk Reduction (CRR) staff are responsible for calculating and maintaining data.	General public, fire service partners	Preservation of life and property - reduction in fire-related fatalities and injuries, reduction in property loss due to fire	1000.200000.000	

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal: Serve as a statewide leader in minimizing fire loss and death, providing comprehensive and safe training for South Carolina's fire and emergency services, and responding to state emergencies and disaster-related events														
Strategy: 3.2										Statewide Enterprise Objective				
Ensure South Carolina is a national leader for fire services training through measured curriculum development, engaged staff and customer feedback										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.2.1	# of students enrolled in courses	27910	29000	33108	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Sum of all students registered for courses	SCFA Database	Fire Academy database hosted on LLR servers. SCFA Administration staff are responsible for calculating and maintaining data.	Fire and emergency service providers	Direct benefit to agency customers - training provided to fire and emergency service customers	1001.150000.000	
3.2.2	# of students successfully completing courses	19051	28000	24144	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Sum of all students successfully completing course	SCFA Database	Fire Academy database hosted on LLR servers. SCFA Administration staff are responsible for calculating and maintaining data.	Fire and emergency service providers	Direct benefit to agency customers - training provided to fire and emergency service customers	1001.150000.000	
3.2.3	Pass rate on IFSAC Certification Exams	0%	70%	0%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	Average number of passing scores across all IFSAC exams administered by SCFA	SCFA Database	Fire Academy database hosted on LLR servers. SCFA Accreditation and Administration staff are responsible for calculating and maintaining data.	Fire and emergency service providers	Direct benefit to agency customers - accredited certifications provided to fire and emergency service customers	1001.150000.000	

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal: Serve as a statewide leader in minimizing fire loss and death, providing comprehensive and safe training for South Carolina's fire and emergency services, and responding to state emergencies and disaster-related events														
Strategy: 3.3										Statewide Enterprise Objective				
Implement clear and concise business processes and integrate new technology to ensure efficient and effective utilization of OSFM's program and services										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.3.1	# of license and permitting programs conducted through electronic application submission	2	3	4	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Total number of programs using electronic submission	OSFM L&P RMS	Office of State Fire Marshal Information Management System hosted on LLR server. OSFM Licensing, Permitting and Code Enforcement staff are responsible for calculating and maintaining data.	General public, professional licensees, operational permit holders	Direct benefit to agency customers - protection of the public, faster licensing processing times	1000.200000.000	
3.3.2	Average # of days to conduct plan review and provide response	13.4	12	11	Ratio	equal to or less than	State Fiscal Year (July 1 - June 30).	Cumulative avg. of review time per Engineer per month - annualized	OSFM Engineering RMS	Office of State Fire Marshal Plans Review database. OSFM Engineering staff are responsible for calculating and maintaining data.	General public, sprinkler contractors, building owners, design professionals, general contractors	Direct benefit to agency customers - protection of the public, faster high-quality sprinkler plan reviews	1000.200000.000	

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal	Serve as a statewide leader in minimizing fire loss and death, providing comprehensive and safe training for South Carolina's fire and emergency services, and responding to state emergencies and disaster-related events
Strategy	3.4
Statewide Enterprise Objective	
Excel in operational readiness and effectiveness of ERTF and Firefighter Mobilization	Maintaining Safety, Integrity and Security

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.4.1	# of deployable, operational members of SC Task Force 1	129	160	138	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Total number of deployable members	SC TF-1 personnel database	D4H database hosted in the cloud. State Fire Emergency Response staff are responsible for calculating and maintaining data.	General public, fire and emergency service organizations, local jurisdictions	Preservation of life - protection of the public, mutual aid assistance to local jurisdictions	1000.200000.000	
3.4.2	Number of Fire Departments registered in the new Firefighter Mobilization Tasking System (NMAAS - National Mutual Aid System)	133	250	224	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Total number of departments registered in the system	NMAAS Tasking System	National Mutual Aid System (NMAAS) hosted in the cloud. State Fire Emergency Response staff are responsible for calculating and maintaining data.	General public, fire and emergency service organizations, local jurisdictions	Preservation of life - protection of the public, mutual aid assistance to local jurisdictions	1000.200000.000	

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal Maximize organizational excellence and effectiveness to improve the quality of customer service in all programs through efficient delivery of administrative support														
Strategy 4.1 business needs										Statewide Enterprise Objective Government and Citizens				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
4.1.1	Average monthly Full Time Equivalent (FTEs) positions filled rate	89%	89%	90%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	Average the % of FTEs filled monthly out of authorized FTEs during the course of the FY	SCEIS	SCEIS; HR Files (Tracking Log, Monthly Reports, Performance Measures); HR	Direct benefits to agency customers and stakeholders across all divisions including State Fire, Labor, and Professional and Occupational Licensing	Direct benefits to agency customers to as having a fully staffed workforce helps the agency to achieve its statutory mission, required operations, and meet customer demands and expectations	0100.000000.000	
4.1.2	Average # of days to fill open position	34	34	37	Ratio	equal to or less than	State Fiscal Year (July 1 - June 30).	Annual Average # of business days/month to fill an FTE	SCEIS/NeoGov/HR Tracking Log	SCEIS; NEOGOV; HR Files (Tracking Log, Job Posting and Recruitment Tracking, Performance Measures); HR	Direct benefits to agency customers and stakeholders across all divisions including State Fire, Labor, and Professional and Occupational Licensing	Direct benefits to agency customers to as having a fully staffed workforce helps the agency to achieve its statutory mission, required operations, and meet customer demands and expectations. Indirect benefits to agency customers as increased efficiency in hiring process helps hire more qualified candidates and provides a better workforce.	0100.000000.000	
4.1.3	Employee turnover rate	12%	12%	16%	Percent	equal to or less than	State Fiscal Year (July 1 - June 30).	# of total separations/ average # of agency employees during FY	SCEIS/HR Tracking Log	SCEIS; HR Files (Tracking Log, Job Posting and Recruitment Tracking, Performance Measures); HR	Direct benefits to agency customers and stakeholders across all divisions including State Fire, Labor, and Professional and Occupational Licensing	Direct benefit to tax payers with reduced costs for recruitment time and expense; indirect benefits to agency customers as reduction in turnover provides a better workforce with increased morale and improved productivity.	0100.000000.000	

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal Maximize organizational excellence and effectiveness to improve the quality of customer service in all programs through efficient delivery of administrative support														
Strategy 4.2							Statewide Enterprise Objective							
Expedite the acquisition and delivery of modern and innovative technology and cyber security infrastructure to safeguard customer data and optimize business processes							Government and Citizens							
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
4.2.1	# of agency desktops and laptop computers replaced with newer devices utilizing advanced and more secure operating systems	422	150	55	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count of replaced computers	ReLAES / DOTS	ReLAES which is housed in Agency's DOTS unit and DOTS is responsible to calculate and maintain this data.	General public, Professional licensees, Agency employees	Helps keep Agency's IT systems and customer data protected.	0100.000000.000	
4.2.2	\$ saved thru paperless renewal notice program	\$85,654.00	\$75,000.00	\$88,408.00	Dollar Amount	equal to or greater than	State Fiscal Year (July 1 - June 30).	(Count of paperless notices * 0.55 postage)+ paper cost+ printing cost	ReLAES / DOTS	ReLAES which is housed in Agency's DOTS unit and DOTS is responsible to calculate and maintain this data.	General public, Professional licensees, Agency employees	Helps to reduce business costs, improve process efficiency and enhance customer satisfaction.	0100.000000.000	
4.2.3	% of employees completed agency-wide cyber security training, education and awareness program	100%	100%	100%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	# employees completing the training/total # of agency employees	SANS Database/HR Training Log	SCEIS (LMS); SANS Database; HR Training Files; HR/Training	Direct customers of the agency, including but not limited to, professional and occupational licensees	Direct benefits to agency customers include increased security with personally identifiable information; Indirect benefits to agency customers with trained agency workforce on how to secure and handle confidential and sensitive information	0100.000000.000	

FY 2020-2021 Agency Accountability Report
FY2021-22 Strategic Plan:

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal Promote a positive business climate, efficient use of public resources and protect the public by licensing and registering qualified and competent individuals and businesses for the authorized practice of regulated professions

Strategy 1.1

Statewide Enterprise Objective

Issue licenses to qualified individuals and businesses in an efficient and effective manner to maximize customer satisfaction

Public Infrastructure and Economic Development

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.1.1	% of new licenses issued to qualified applicants within 15 business days of receipt of completed application	44%	60%		Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# new licenses issued within 15 days/total new licenses issued	ReLAES / DOTS	ReLAES - Initial Applicant Volume report / POL special projects responsible for calculating and maintaining data	General public, Professional licensees	Direct benefit to agency customers - protection of the public, faster licensing processing times	1000.300100.000	
1.1.2	% of new licenses transactions processed through the agency's website	47%	50%		Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# new licenses issued online/total new licenses issued	ReLAES / DOTS	DOTS provides this data to POL special projects	General public, Professional licensees, Agency employees	Direct benefit to agency customers - protection of the public, faster licensing processing times	1000.300100.000	
1.1.3	% of renewal licenses transactions processed through the agency's website	92%	95%		Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# renewal licenses issued online/total renewal licenses issued	ReLAES / DOTS	DOTS provides this data to POL special projects	General public, Professional licensees, Agency employees	Direct benefit to agency customers - protection of the public, faster licensing processing times	1000.300100.000	
1.1.4	# of licensing boards utilizing electronic educational audit system (CE Broker)	27	28		Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	current count of licensing boards utilizing CE Broker	CE Broker /POL Admin	CE Broker / POL special projects responsible for maintaining this information	General public, Professional licensees, Agency employees	Direct benefit to agency customers - protection of the public, ensures CE compliance	1000.300100.000	

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal Promote a positive business climate, efficient use of public resources and protect the public by licensing and registering qualified and competent individuals and businesses for the authorized practice of regulated professions

Strategy 1.2

Statewide Enterprise Objective

Resolve complaints against regulated professionals who fail to comply with standards of practice in a fair and expeditious manner

Public Infrastructure and Economic Development

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.2.1	Average # of business days to complete an investigation in OIE	132.7	125		Ratio	equal to or less than	State Fiscal Year (July 1 - June 30).	Sum # of business days for all investigations / # of investigations	ReLAES / DOTS	ReLAES - OIE Aging (bus days) report / POL special projects responsible for calculating and maintaining data	General public, Complainants, Respondents	Direct benefit to agency customers - protection of the public, faster investigation times	1000.300100.000	
1.2.2	% of investigations completed within 125 business days	58%	80%		Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# investigations complete within 125 business days / total investigations complete	ReLAES / DOTS	ReLAES - OIE Aging (bus days) report / POL special projects responsible for calculating and maintaining data	General public, Complainants, Respondents	Direct benefit to agency customers - protection of the public, faster investigation times	1000.300100.000	
1.2.3	Ratio of the open cases to closed cases in ODC. Reported as open cases per 1 closed case.	0.916	1		Ratio	Maintain	State Fiscal Year (July 1 - June 30).	Measures # of cases in relation to # of closed cases	OIE/ODC Database	The data is stored in ReLAES, an inhouse data base and the information is compiled and maintained by the Office of Disciplinary Counsel.	The South Carolina public and the licensees.	This metric measures the efficiency in prosecuting cases of alleged misconduct against licensees. In order for the Office to keep up with the caseload, we need to make sure the number of cases received equal the amount of cases that are closed. This metric ensures the protection of the public through efficient resolution of cases.	1000.300100.007	

DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal Promote a positive business climate, efficient use of public resources and protect the public by licensing and registering qualified and competent individuals and businesses for the authorized practice of regulated professions														
Strategy 1.3										Statewide Enterprise Objective				
Strive for fiscal responsibility and sustainability in operations by performing a comprehensive and global fee analysis of all professional and licensing boards biennial										Public Infrastructure and Economic Development				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.3.1	# of boards in deficit for more than last two consecutive years	5	5		Count	equal to or less than	State Fiscal Year (July 1 - June 30).	Reporting end of FY cash balance from SCEIS cost centers	SCEIS	SCEIS FI Module, Internal Business Objects reporting and analytical databases.	Licensing boards, Professional licensees, The SC General Assembly	Promotes optimal financial oversight of boards revenue and expenditure.	1000.300100.008	

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal Champion workplace safety and health through compliance assistance and enforcement of occupational safety and health regulations														
Strategy 2.1										Statewide Enterprise Objective				
Maintain statistically low numbers of workplace fatalities and occupational injuries and illnesses within OSHA's jurisdiction										Healthy and Safe Families				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
2.1.1	% Decrease in the number of employee fatalities	10%	2%		Percent	equal to or less than	State Fiscal Year (July 1 - June 30).	# of fatalities investigated by OSHA	OSHA Express	OSHA Express - a computer based case management system which stores files/case information and can generate reports on command	Indirect customers of the agency - agency employees who assist direct agency customers	Indirect benefit to agency customers - employee knowledge of business or local needs related to the reviewed data (i.e. more training in a certain industry)	1002.050000.000 and 1003.100000.000	
2.1.2	% Increase in the number of employees affected by Focused Inspections	0%	5%		Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# of employees of employers inspected during the focus inspection	OSHA Express	OSHA Express - a computer based case management system which stores files/case information and can generate reports on command	Direct customers of the agency - state's employers and employees	Direct benefits to agency customers - improved safety and health on the state's worksites	1002.050000.000 and 1003.100000.000	
2.1.3	% Increase in the number of planned inspections	15%	2%		Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# of planned inspections assigned and completed	OSHA Express	OSHA Express - a computer based case management system which stores files/case information and can generate reports on command	Direct customers of the agency - state's employers and employees	Direct benefits to agency customers - improved safety and health on the state's worksites	1002.050000.000 and 1003.100000.000	

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DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal Champion workplace safety and health through compliance assistance and enforcement of occupational safety and health regulations

Strategy 2.2 **Statewide Enterprise Objective**

Instill safety and health values across a broad spectrum of the population through Cooperative Programs, Compliance Assistance, On-site Consultation Programs, Outreach, and Training and Education Healthy and Safe Families

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
2.2.1	% Increase in the number of new recognition program participants	0%	2%		Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# of new employers entered into the VPP or SHARP programs	Outreach Database	A computer based system used to manage employers, documents and reports related to the recognition programs. Data is maintained and calculated internally.	Direct customers of the agency - state's employers and employees	Direct benefits to agency customers - improved safety and health on the state's worksites	1002.050000.000 and 1003.100000.000	
2.2.2	% Increase in the number of training classes	0%	2%		Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# of training classes provided onsite to employers	Outreach Database	A computer based system used to manage employers, employees, documents and reports related to training classes. Data is maintained and calculated internally.	Direct customers of the agency - state's employers and employees	Direct benefits to agency customers - improved safety and health on the state's worksites	1002.050000.000 and 1003.100000.000	
2.2.3	% Increase in the number of employees trained	0%	1%		Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	# of employees attending training classes provided onsite	Outreach Database	A computer based system used to manage employers, employees, documents and reports related to training classes. Data is maintained and calculated internally.	Direct customers of the agency - state's employers and employees	Direct benefits to agency customers - improved safety and health on the state's worksites	1002.050000.000 and 1003.100000.000	

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal Serve as a statewide leader in minimizing fire loss and death, providing comprehensive and safe training for South Carolina's fire and emergency services, and responding to state emergencies and disaster-related events

Strategy 3.1

Statewide Enterprise Objective

Cultivate partnerships with members of the public and policy makers on the fire hazards in SC and best practices to minimize the rate of fire casualties, injuries and property loss through OSFM's Community Risk Reduction and Fire Safe SC programs

Maintaining Safety, Integrity and Security

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.1.1	# of fire fatalities (5-year average)	90	85		Count	equal to or less than	Calendar Year (January 1 - December 31)	Annual number of fire fatalities, divided by 5 (years)	OSFM CLEAR Team Data	Shared Community Loss Education and Response (CLEAR) Team drive on LLR server. OSFM Community Risk Reduction (CRR) staff are responsible for calculating and maintaining data.	General public, fire service partners	Preservation of life - reduction in fire-related fatalities	1000.200000.000	
3.1.2	# of SC Local Fire Depts. reporting incident data to the National Fire Incident Reporting System (NFIRS) 12 months each year	451	460		Count	equal to or greater than	Calendar Year (January 1 - December 31)	Total number of departments submitting reports every month in a calendar year.	National Fire Incident Reporting System	National Fire Incident Reporting System hosted by the United States Fire Administration. OSFM Community Risk Reduction (CRR) staff are responsible for calculating and maintaining data.	General public, fire service partners	Preservation of life and property - reduction in fire-related fatalities and injuries, reduction in property loss due to fire	1000.200000.000	

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal: Serve as a statewide leader in minimizing fire loss and death, providing comprehensive and safe training for South Carolina's fire and emergency services, and responding to state emergencies and disaster-related events														
Strategy: 3.2										Statewide Enterprise Objective				
Ensure South Carolina is a national leader for fire services training through measured curriculum development, engaged staff and customer feedback										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.2.1	# of students enrolled in courses	33108	33000		Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Sum of all students registered for courses	SCFA Database	Fire Academy database hosted on LLR servers. SCFA Administration staff are responsible for calculating and maintaining data.	Fire and emergency service providers	Direct benefit to agency customers - training provided to fire and emergency service customers	1001.150000.000	
3.2.2	# of students successfully completing courses	24144	29000		Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Sum of all students successfully completing course	SCFA Database	Fire Academy database hosted on LLR servers. SCFA Administration staff are responsible for calculating and maintaining data.	Fire and emergency service providers	Direct benefit to agency customers - training provided to fire and emergency service customers	1001.150000.000	
3.2.3	Pass rate on IFSAC Certification Exams	0%	70%		Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	Average number of passing scores across all IFSAC exams administered by SCFA	SCFA Database	Fire Academy database hosted on LLR servers. SCFA Accreditation and Administration staff are responsible for calculating and maintaining data.	Fire and emergency service providers	Direct benefit to agency customers - accredited certifications provided to fire and emergency service customers	1001.150000.000	

Goal: Serve as a statewide leader in minimizing fire loss and death, providing comprehensive and safe training for South Carolina's fire and emergency services, and responding to state emergencies and disaster-related events														
Strategy: 3.3										Statewide Enterprise Objective				
Implement clear and concise business processes and integrate new technology to ensure efficient and effective utilization of OSFM's program and services										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.3.1	# of license and permitting programs conducted through electronic application submission	4	5		Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Total number of programs using electronic submission	OSFM L&P RMS	Office of State Fire Marshal Information Management System hosted on LLR server. OSFM Licensing, Permitting and Code Enforcement staff are responsible for calculating and maintaining data.	General public, professional licensees, operational permit holders	Direct benefit to agency customers - protection of the public, faster licensing processing times	1000.200000.000	
3.3.2	Average # of days to conduct plan review and provide response	11	12		Ratio	equal to or less than	State Fiscal Year (July 1 - June 30).	Cumulative avg. of review time per Engineer per month - annualized	OSFM Engineering RMS	Office of State Fire Marshal Plans Review database. OSFM Engineering staff are responsible for calculating and maintaining data.	General public, sprinkler contractors, building owners, design professionals, general contractors	Direct benefit to agency customers - protection of the public, faster high-quality sprinkler plan reviews	1000.200000.000	

Goal **Serve as a statewide leader in minimizing fire loss and death, providing comprehensive and safe training for South Carolina's fire and emergency services, and responding to state emergencies and disaster-related events**

Strategy **3.4** **Statewide Enterprise Objective**

Excel in operational readiness and effectiveness of ERTF and Firefighter Mobilization Maintaining Safety, Integrity and Security

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.4.1	# of deployable, operational members of SC Task Force 1	138	160		Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Total number of deployable members	SC TF-1 personnel database	D4H database hosted in the cloud. State Fire Emergency Response staff are responsible for calculating and maintaining data.	General public, fire and emergency service organizations, local jurisdictions	Preservation of life - protection of the public, mutual aid assistance to local jurisdictions	1000.200000.000	
3.4.2	Number of Fire Departments registered in the new Firefighter Mobilization Tasking System (NMAS - National Mutual Aid System)	224	250		Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Total number of departments registered in the system	NMAS Tasking System	National Mutual Aid System (NMAS) hosted in the cloud. State Fire Emergency Response staff are responsible for calculating and maintaining data.	General public, fire and emergency service organizations, local jurisdictions	Preservation of life - protection of the public, mutual aid assistance to local jurisdictions	1000.200000.000	

DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal Maximize organizational excellence and effectiveness to improve the quality of customer service in all programs through efficient delivery of administrative support

Strategy 4.1 **Statewide Enterprise Objective**

Leverage agency-wide strategic partnerships with all program areas to attract top talent, provide a positive and consistent applicant experience in an efficient and effective manner to meet dynamic business needs

Government and Citizens

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
4.1.1	Average monthly Full Time Equivalent (FTEs) positions filled rate	90%	90%		Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	Average the % of FTEs filled monthly out of authorized FTEs during the course of the FY	SCEIS	SCEIS; HR Files (Tracking Log, Monthly Reports, Performance Measures); HR	Direct benefits to agency customers and stakeholders across all divisions including State Fire, Labor, and Professional and Occupational Licensing	Direct benefits to agency customers to as having a fully staffed workforce helps the agency to achieve its statutory mission, required operations, and meet customer demands and expectations	0100.000000.000	
4.1.2	Average # of days to fill open position	37	35		Ratio	equal to or less than	State Fiscal Year (July 1 - June 30).	Annual Average # of business days/month to fill an FTE	SCEIS/NeoGov/HR Tracking Log	SCEIS; NEOGOV; HR Files (Tracking Log, Job Posting and Recruitment Tracking, Performance Measures); HR	Direct benefits to agency customers and stakeholders across all divisions including State Fire, Labor, and Professional and Occupational Licensing	Direct benefits to agency customers to as having a fully staffed workforce helps the agency to achieve its statutory mission, required operations, and meet customer demands and expectations. Indirect benefits to agency customers as increased efficiency in hiring process helps hire more qualified candidates and provides a better workforce.	0100.000000.000	
4.1.3	Employee turnover rate	16%	14%		Percent	equal to or less than	State Fiscal Year (July 1 - June 30).	# of total separations/ average # of agency employees during FY	SCEIS/HR Tracking Log	SCEIS; HR Files (Tracking Log, Job Posting and Recruitment Tracking, Performance Measures); HR	Direct benefits to agency customers and stakeholders across all divisions including State Fire, Labor, and Professional and Occupational Licensing	Direct benefits to agency customers to as having a fully staffed workforce helps the agency to achieve its statutory mission, required operations, and meet customer demands and expectations; Direct benefit to tax payers with reduced costs for recruitment time and expense; indirect benefits to agency customers as reduction in turnover provides a better workforce with increased morale and improved productivity.	0100.000000.000	

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Goal Maximize organizational excellence and effectiveness to improve the quality of customer service in all programs through efficient delivery of administrative support														
Strategy 4.2 Expedite the acquisition and delivery of modern and innovative technology and cyber security infrastructure to safeguard customer data and optimize business processes										Statewide Enterprise Objective Government and Citizens				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
4.2.1	# of agency desktops and laptop computers replaced with newer devices utilizing advanced and more secure operating systems	55	100		Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Count of replaced computers	ReLAES / DOTS	ReLAES which is housed in Agency's DOTS unit and DOTS is responsible to calculate and maintain this data.	General public, Professional licensees, Agency employees	Helps keep Agency's IT systems and customer data protected.	0100.000000.000	
4.2.2	\$ saved thru paperless renewal notice program	\$88,408.00	\$75,000.00		Dollar Amount	equal to or greater than	State Fiscal Year (July 1 - June 30).	(Count of paperless notices * 0.55 postage)+ paper cost+ printing cost	ReLAES / DOTS	ReLAES which is housed in Agency's DOTS unit and DOTS is responsible to calculate and maintain this data.	General public, Professional licensees, Agency employees	Helps to reduce business costs, improve process efficiency and enhance customer satisfaction.	0100.000000.000	
4.2.3	% of employees completed agency-wide cyber security training, education and awareness program	100%	100%		Percent	Maintain	State Fiscal Year (July 1 - June 30).	# employees completing the training/total # of agency employees	SANS Database/HR Training Log	SCEIS (LMS); SANS Database; HR Training Files; HR/Training	Direct customers of the agency, including but not limited to, professional and occupational licensees	Direct benefits to agency customers include increased security with personally identifiable information; Indirect benefits to agency customers with trained agency workforce on how to secure and handle confidential and sensitive information	0100.000000.000	

FY 2020-2021 Agency Accountability Report

Budget Responses:

These responses were submitted for the FY 2020-2021 Accountability Report by the

DEPARTMENT OF LABOR, LICENSING & REGULATION

			FY 2020-21 Expenditures (Actual)				FY 2021-22 Expenditures (Projected)			
State Funded Program Number	State Funded Program Title	Description of State Funded Program	General	Other	Federal	TOTAL	General	Other	Federal	TOTAL
0100.000000.000	Administration	The Administrative Funded Program covers the administrative divisions of the Agency, including Directors Office, General Counsel, Communications, Administrative Services, Advice Counsel and Immigration		\$5,848,933.00	\$378,309.00	\$6,227,242.00		\$6,494,451.00		\$6,494,451.00
1000.200000.000	Office Of State Fire Marshal	This funded program tracks the budget and expenses relating to the divisions within the Office of the State Fire Marshal		\$8,090,958.00	\$192,779.00	\$8,283,737.00	\$534,000.00	\$7,256,094.00	\$200,000.00	\$7,990,094.00
1000.250000.000	Elevators & Amusement Rides	This funded program tracks the budget and expenses relating to the Agency's Division of Elevators and Amusement Rides		\$706,624.00		\$706,624.00		\$938,778.00		\$938,778.00
1000.300100.000	Prof & Occupational Licensing	This funded program tracks the budget and expenses relating to the licensing boards which fall under LLR's authority.		\$12,353,399.00		\$12,353,399.00		\$14,008,059.00		\$14,008,059.00
1000.300500X000	Research And Education	This funded program tracks the budget and expenditure related to special research and exucation funds set aside by certain licensing boards.		\$182,000.00		\$182,000.00		\$200,000.00		\$200,000.00
1000.350000.000	Labor Services	Tracks the budget and expenses related to the Labor Services functions of the Agency						\$85,000.00		\$85,000.00
1000.400000.000	Building Codes	Tracks the budget and expenditure relating to the Building Codes programs within the Agency		\$448,739.00		\$448,739.00		\$800,869.00		\$800,869.00
1001.150000.000	Fire Academy	Tracks the budget and expenditure relating to the divisions within the State Fire Academy		\$5,956,148.00	\$518,598.00	\$6,474,746.00		\$7,950,086.00	\$438,655.00	\$8,388,741.00
1001.200500X000	Cancer Insurance	Tracks the budget and expenditure relating to the Firefighter Cancer Health Care Benefit Plan as outlined in Section 23-9-197 of the SC Code of Laws					\$3,500,000.00			\$3,500,000.00
1002.050000.000	Osha Voluntary Programs	Tracks the budget and expenditure relating to the OSHA On-Site Consultation Cooperative Agreement (21D) program.	\$139,405.00		\$689,134.00	\$828,539.00	\$101,189.00	\$200,000.00	\$967,423.00	\$1,268,612.00
1003.100000.000	Occupational Safety & Health	Tracks the budget and expenditure relating to the OSHA 23(G) State Plan program and the Bureau of Labor and Statistics program	\$1,043,169.00	\$465,203.00	\$1,698,145.00	\$3,206,517.00	\$1,055,685.00	\$300,000.00	\$1,779,382.00	\$3,135,067.00
9500.050000.000	State Employer Contributions	Tracks the budget and expenditure relating to Employer Contributions paid to employees as part of their salary package	\$309,705.00	\$8,141,863.00	\$623,096.00	\$9,074,664.00	\$325,779.00	\$8,804,871.00	\$518,804.00	\$9,649,454.00

These responses were submitted for the FY 2020-2021 Accountability Report by the

DEPARTMENT OF LABOR, LICENSING & REGULATION

			FY 2020-21 Expenditures (Actual)				FY 2021-22 Expenditures (Projected)			
State Funded Program Number	State Funded Program Title	Description of State Funded Program	General	Other	Federal	TOTAL	General	Other	Federal	TOTAL
9803.030000X000	Urban Search & Rescue	Track the budget and expenditure relating to special 118 proviso awards relating to the Agency's Urban Search and Rescue section	\$1,914.00			\$1,914.00				

FY 2020-2021 Agency Accountability Report

Legal Responses:

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Building Accessibility Act. Creates the Accessibility Committee for the South Carolina Building Codes Council to advise the Council on all matters concerning accessibility to buildings, structures and facilities by persons with disabilities; establishes general minimum standards for accessibility requirements and requires buildings to comply with them; requires display of international handicapped wheelchair symbol at entry of buildings; and provides for a private cause of action for enforcement of the act and regulations.	Requires a manner of delivery	10-5-210 to 10-5-320	State	Statute	
Outlines Real Estate Appraiser standards and mandates certain Board requirements.	Requires a manner of delivery	12 USCA 3331 et seq., 12 CFR 225.31	Federal	Statute	
Establishes the South Carolina Fire Academy and Fire Academy Advisory Committee; and allows for purchase of uniforms.	Requires a service	23-10-10 to 23-10-20	State	Statute	Operation of the Fire Academy
Regulates the use of pyrotechnic materials indoors; and outlines penalties for violation of chapter.	Requires a service	23-35-45; 23-35-150	State	Statute	
Establishes the license and permit structure for dealers and blasters of explosive materials.	Requires a service	23-36-10 to 23-36-170	State	Statute	
Modular Buildings Construction Act . Applies to the construction of modular building units constructed offsite in accordance with applicable building codes, other than HUD codes for mobile or manufactured homes; prescribes standards for modular building units and for such units to be certified by the Building Codes Council; establishes standards for placement of modular homes;. requires an approved inspection agency to perform final plan review and approval, inspection and certification of a single family residential modular building, and for those plans to be thereafter submitted to LLR for filing (commercial or multifamily modular building plans are submitted to LLR for final plan review and approval); provides for the Council's suspension or revocation of certification of noncompliant modular building units; authorizes the Council to grant variance from regulations in certain situations; requires the licensing of third-party inspection agencies, manufacturers of modular building units and manufacturer's representatives; and provides for a private cause of action for violation of the act or regulations.	Requires a service	23-43-10 to 23-43-200	State	Statute	Final plan review and approval; inspection; enforcement of compliance
Creates the South Carolina Firefighter Mobilization Committee and requires the committee to establish the Firefighter Mobilization Plan and Emergency Response Task Force Plan.	Requires a service	23-49-10 to 23-49-120	State	Statute	Creating plans for emergencies
Reduced Cigarette Ignition Propensity Standards and Firefighter Protection Act.	Requires a manner of delivery	23-51-10 to 23-51-110	State	Statute	

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DEPARTMENT OF LABOR, LICENSING & REGULATION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Authorizes State Fire Marshal to disseminate information concerning causes and prevention of fires, and provides the expenses are to be paid by the State.	Requires a manner of delivery	23-9-130 to 23-9-140	State	Statute	
Establishes procedure for Fire Marshal's declaration of "Unsafe Building."	Requires a manner of delivery	23-9-150	State		
Authorizes the Fire Marshal to promulgate regulations governing the installation of smoke detectors in apartments and houses having no fire protection system.	Requires a manner of delivery	23-9-155	State		
Establishes procedure for Fire Marshal to issue a "Notice of Violation" concerning an unsafe buildings, and allows the Fire Marshal to seek injunctive relief.	Requires a manner of delivery	23-9-157 to 23-8-180	State	Statute	
Establishes Fire Marshal's emergency powers concerning unsafe buildings.	Requires a manner of delivery	23-9-190	State	Statute	
Establishes the duties and authority of the State Fire Marshal.	Requires a manner of delivery	23-9-20	State	Statute	
Establishes the Volunteer Strategic Assistance and Fire Equipment Program and authorizes the Fire Marshal to administer the grants.	Requires a service	23-9-25(A) to (G)	State	Statute	Distribute funding to another entity
Authorizes the State Fire Marshal to certify resident fire marshals to act under the authority of the State Fire Marshal.	Requires a service	23-9-30 (a),(b)	State	Statute	Certification of local fire marshals
Establishes the laws and ordinances the Fire Marshal is statutorily obligated to enforce.	Not related to agency deliverable	23-9-40 (a) to (f)	State	Statute	
Authorizes the Fire Marshal to issue and charge a fee for fire equipment licenses and permits.	Requires a service	23-9-45 (A) to(C)	State	Statute	Licensing and permitting for fire equipment
Establishes the Fire Marshal's authority to inspect buildings or premises; and mandates the Fire Marshal require conformance with fire prevention and protections based on nationally recognized standards.	Requires a manner of delivery	23-9-50(a) to (c); 23-9-60	State	Statute	
Establishes the South Carolina Hydrogen Permitting Program, and authorizes the Fire Marshal to permit, license, and inspect.	Requires a service	23-9-510 to 23-9-570	State	Statute	Licensing and inspection
Authorizes the Fire Marshal to promulgate regulations to implement the automatic fueling clips on self-service gasoline dispensers.	Requires a manner of delivery	23-9-65	State	Statute	
Outlines the appeal process from an order of the State Fire Marshal; authorizes assessments of penalties; establishes subpoena power; establishes a duty to report to local law enforcement; and establishes public's access to records and retention schedule.	Requires a manner of delivery	23-9-70 to 23-9-120	State	Statute	
Requires a representative of the State Fire Marshal in conjunction with the Jail and Prison Inspection Division of the Department of Corrections to annually inspect jails and prisons for fire safety, and to prepare a written report.	Requires a service	24-9-20	State	Statute	Inspection of jails and prisons

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DEPARTMENT OF LABOR, LICENSING & REGULATION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Uniform Land Sales Practices Act. Requires registration with the Real Estate Commission prior to sale in this state of undeveloped, subdivided land located out of state, and review by the Commission of that registration. Annual renewal reports are also required. Applications include among other things, public offering statements, copies of deeds, statement of condition of title and other information relevant to purchasers of the property; provides for investigative power by the Commission, and creates a procedure for revocation of a registration.	Requires a service	27-29-10 to 27-29-210	State	Statute	
Vacation Time Sharing Plans. Requires the registration of time sharing plans with the Real Estate Commission prior to sale in this state and provides for review by the Commission; sets forth requirements for sale and closing of timeshare interests, including contract requirements, disclosure and rescission rights, and escrow funds; creates the Time Sharing Recovery Fund administered by the Commission; provides for investigative power by the Commission and creates a procedure for revocation of a registration. Also requires the registration of persons selling timeshares, excluding regular employees of the seller of the timeshares.	Requires a service	27-32-10 to -27-32-360	State	Statute	Review and approval of registration documents
OSHA; all applicable standards which have been adopted and/or modified by the state (See #9/State regulations that mirror) establish specific health and safety standards for general industry employers.	Requires a service	29 CFR 1910	Federal	Statute	Enforcement of employer compliance with general industry standards
OSHA; all applicable standards which have been adopted and/or modified by the state (See #10/State regulations that mirror) establish specific health and safety standards for construction employers.	Requires a service	29 CFR 1926	Federal	Statute	Enforcement of employer compliance with construction industry standards
OSHA; all applicable standards which have been adopted by the state (See #11/State regulations that mirror) establish specific health and safety standards for agriculture employers.	Requires a service	29 CFR 1928	Federal	Statute	Enforcement of employer compliance with agriculture industry standards
OSHA/Labor; establishes BLS and annual generation of injury and illness reports.	Report our agency must/may provide	29 USC 2	Federal	Statute	Tracking injury and illness data for employee incidents occurring in the workplace
Fire Protection Sprinkler Act is administered by the Contractor's Licensing Board. It directs licensing of fire sprinkler contractors, provides for investigation of complaints and discipline against licensees, and requires review of shop drawings by the State Fire Marshal; and bars unlicensed contractors from bidding or entering into or enforcing a contract, or obtaining a construction permit.	Requires a service	40-10-05 to 40-10-300	State	Statute	Licensing, complaint investigation and discipline of licensees, plan review
Establishes the right of persons to engage in a lawful profession or occupation, limits abridgement of that right, and sets standards for determining the proper degree of regulation of professions and occupations; and outlines the factors the General Assembly needs to weigh when determining if an occupation or profession needs to be regulated.	Not related to agency deliverable	40-1-10 (A), (B), (C)	State	Statute	

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DEPARTMENT OF LABOR, LICENSING & REGULATION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Authorizes the boards to issue cease and desist orders to a person who is violating or intends to violate one of the practice acts and permits the board to seek a temporary restraining order. Also grants the board and Agency immunity for a wrongful temporary restraining order.	Requires a manner of delivery	40-1-100 (A), (B)	State	Statute	
Establishes the additional grounds for a board to take disciplinary action against a licensee.	Requires a manner of delivery	40-1-110	State	Statute	
Establishes the term of board jurisdiction over actions committed or omitted by current and former licensees during the entire period of licensure.	Requires a manner of delivery	40-1-115	State	Statute	
Authorizes and outlines board sanctions after a finding of misconduct pursuant to a board's licensing act.	Requires a manner of delivery	40-1-120 (A), (B), (C), (D), and (E)	State	Statute	
Authorizes a board to deny authorization to practice to an applicant who has committed an act that would be grounds for disciplinary action.	Requires a manner of delivery	40-1-130	State	Statute	
States circumstances under which an authorization to practice may be denied because of a prior criminal conviction.	Requires a manner of delivery	40-1-140	State	Statute	
Contractors Practice Act. Establishes the Contractor's Licensing Board and directs licensing of numerous license classifications and subclassifications of general and mechanical construction contractors as well as construction managers; provides for investigation of complaints and discipline against licensees as well as administrative citations with fines for unlicensed contractors; and bars unlicensed contractors from bidding, or entering into or enforcing contracts, or obtaining building permits.	Requires a service	40-11-5 to 40-11-430	State	Statute	Licensing, complaint investigation and discipline of licensees and persons engaging in unlicensed practice
Provides for voluntary surrender of an authorization to practice.	Requires a manner of delivery	40-1-150	State	Statute	
Provides for appeal of a board decision to the Administrative Law Court.	Requires a manner of delivery	40-1-160	State	Statute	
Authorizes assessment of costs of investigation and prosecution for disciplinary cases against licensees.	Funding agency deliverable(s)	40-1-170 (A), (B), (C), (D), and (E)	State	Statute	
Establishes consequences of failure to pay fines or costs and requires LLR to remit collected fines and costs to the State Treasurer for deposit in a special fund for LLR's use to defray costs of investigations and hearings.	Funding agency deliverable(s)	40-1-180 (A), (B)	State	Statute	
Provides that any communications by a board or LLR are privileged; permits respondent to have access to the charges and evidence filed; and provides that final orders are public information.	Requires a manner of delivery	40-1-190 (A), (B), and (C)	State	Statute	
Sets forth definitions used in Title 40, Chapter 1 (sometimes referred to as the Engine Act).	Not related to agency deliverable	40-1-20	State	Statute	
Makes unlicensed practice or fraudulently obtaining a license a misdemeanor punishable by up to a year imprisonment or a fine of up to \$50,000.	Requires a manner of delivery	40-1-200	State	Statute	
Authorizes the Agency to institute a proceeding for injunctive relief against a person violating Title 40 or an order of the board.	Requires a manner of delivery	40-1-210	State	Statute	
Provides that the invalidity of a portion of Chapter 1 of Title 40 does not invalidate the remaining unaffected provisions.	Not related to agency deliverable	40-1-220	State	Statute	

**These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Provides that it is unlawful to engage in a profession or occupation regulated by an LLR administered board or commission without holding a valid authorization to practice, and provides that such authorizations are valid for up to two years and are renewable.	Requires a manner of delivery	40-1-30	State	Statute	
Cosmetology Practice Act. Creates the Board of Cosmetology and directs the licensing of cosmetologists and related occupations, provides for the inspection and registration of salons and cosmetology schools; and provides for investigations of complaints against and discipline of individual licensees, salons and schools.	Requires a service	40-13-5 to 40-13-370	State	Statute	Licensing, complaint investigation, and discipline of licensees; inspections of salons and cosmetology schools
Creates the Division of Professional and Occupational Licensing and provides that the Boards listed in 40-1-40(B) are to be administered by LLR, but that each regulatory board within LLR is a separate board.	Requires a manner of delivery	40-1-40(A),(B),(C)	State	Statute	
Establishes LLR as a member of the Governor's Cabinet and provides the Director, who supervises the department, is appointed by the Governor with the advice and consent of the Senate.	Not related to agency deliverable	40-1-40(D)	State	Statute	
Directs that public and consumer members of professional and occupational licensing boards may not be current, former active or inactive members of the regulated profession or occupation, and that they generally have the same rights as other board members.	Not related to agency deliverable	40-1-45	State	Statute	
Establishes authority of the Department and Director with respect to the boards. Mandates the Director to annually prepare a report to the Governor and General Assembly indicating those regulated trades, occupations, and professions that do not meet the criteria for regulation.	Report our agency must/may provide	40-1-50(A)	State	Statute	
Requires LLR to provide records of board proceedings and registry of all licensees and applicants upon request and payment of a fee.	Requires a service	40-1-50(B)(C)	State	Statute	Recordkeeping
Establishes the framework for the boards' fee structures and future adjustment of fees.	Funding agency deliverable(s)	40-1-50(D)	State	Statute	
Authorizes the Director to implement biennial licensure renewal.	Requires a manner of delivery	40-1-50(E)	State	Statute	
Allows licensing boards to delegate licensing decisions to LLR within established guidelines.	Requires a manner of delivery	40-1-50(F)	State	Statute	
Authorizes the department to suspend a license for use of a financial instrument that is not honored by the financial institution named.	Requires a service	40-1-50(G)	State	Statute	Allows for license suspension failure to pay the licensure fee
Authorizes the Department to suspend a license for a person found to be in violation of the Family Independence Act as it relates to child support enforcement.	Requires a service	40-1-50(H)	State	Statute	License suspension for child support enforcement
Authorizes LLR to prepare an annual report to the Governor and requires the LLR Director to seek approval of LLR administered boards and commissions at least 30 days before filing with the Legislative Council any proposed changes in rules or regulations which may affect the practice or service of the licensing board or commission.	Report our agency must/may provide	40-1-50(I)	State	Statute	

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DEPARTMENT OF LABOR, LICENSING & REGULATION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Dentistry Practice Act. Establishes the Board of Dentistry; directs licensing of dentists, dental hygienists, dental technicians and related dental occupations; sets dental sedation requirements and permitting of mobile dental facilities; and provides for investigation of complaints against and discipline of licensees.	Requires a service	40-15-10 to 40-15-380	State	Statute	Licensing, complaint investigation and discipline of licensees
Provides for election of board officers, minimum number of meetings, quorum requirements, and attendance at meetings by board members.	Requires a manner of delivery	40-1-60 (A), (B),(C), (D)	State	Statute	
Licensure Provisions for Military Personnel and Spouses. Exempts licensees on active military duty from continuing education requirements and license fees, authorizes temporary licenses for spouses of active duty U.S. military assigned to a duty station in SC, and authorizes licensing boards to consider certain military education, training and experience for satisfaction of licensing requirements.	Requires a service	40-1-610 to 40-1-640	State	Statute	
Establishes the powers and duties of the regulatory boards within LLR.	Requires a manner of delivery	40-1-70	State	Statute	
Authorizes the Department to conduct investigations for allegations of professional misconduct, and outlines the Department's investigative subpoena powers.	Requires a manner of delivery	40-1-80 (A), (B)	State	Statute	
Authorizes the boards to take disciplinary action for allegations of professional misconduct, and authorizes the Department to administer oaths and subpoenas as part of a disciplinary action proceeding.	Requires a manner of delivery	40-1-90 (A), (B)	State	Statute	
Funeral Services Practice Act. Establishes the Board of Funeral Services; directs licensing of funeral directors, embalmers and related occupations; provides for permits for funeral homes and other funeral related business establishments; establishes inspections of new and existing funeral establishments; sets forth investigation of complaints against and discipline of individual and establishment licensees; and imposes disclosure and other obligations on licensees.	Requires a service	40-19-5 to 40-19-320	State	Statute	Licensing, complaint investigation and discipline of licensees, inspection of funeral establishments
Dietetics Practice Act. Creates the Panel for Dietetics; and directs the licensing of dieticians, discipline of licensees and mediation of consumer complaints.	Requires a service	40-20-5 to 40-20-130	State	Statute	
Accountancy Practice Act. Creates Board of Accountancy; directs licensing of public accountants and registration of accounting firms; and provides for investigations of complaints against and discipline of licensed accountants and accounting firms.	Requires a service	40-2-10 to 40-2-340	State	Statute	Licensing, complaint investigation and discipline of licensees
Board of Registration for Professional Engineers and Surveyors Practice Act. Establishes the Board of Registration for Professional Engineers and Surveyors; directs licensing of engineers and surveyors, and issuance of certificates of authority for engineering and surveying firms; and provides for investigation of complaints against and discipline of individual licensees and firms, including enforcement of unlicensed practice with fines.	Requires a service	40-22-2 to 40-22-320	State	Statute	Licensing, complaint investigation and discipline of licensees and persons engaging in unlicensed practice

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DEPARTMENT OF LABOR, LICENSING & REGULATION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Environmental Certification Board Practice Act. Creates the Environmental Certification Board; directs the licensing of persons working as operators of environmental systems such as public water and wastewater treatment facilities, public water systems and well drillers; and provides for investigation of complaints against and discipline of licensees.	Requires a service	40-23-5 to 40-23-340	State	Statute	Licensing, complaint investigation and discipline of licensees
Eyecare Consumer Protection Law. Sets requirements for valid eyeglass or contact lens prescriptions; prohibits prescriptions for eyeglasses or contact lenses based solely on the refractive eye error of the human eye or those generated by a kiosk; makes violations sanctionable misconduct under the optometry and medical practice acts.	Requires a service	40-24-10 to 40-24-20	State	Statute	
Directs the licensing of individuals as commercial inspectors under the Contractor's Licensing Board; and provides for discipline of licensees; prohibits entity licensing; prohibits unlicensed inspectors from enforcing contracts.	Requires a service	40-26-10 to 40-26-60	State	Statute	Licensing, complaint investigation and discipline of licensees
Landscape Architects Practice Act. Creates the Board of Landscape Architectural Examiners; directs the licensing of landscape architects and issuance of certificates of authority for landscape architectural firms; and provides for investigation of complaints against and discipline of individual and firm licensees.	Requires a service	40-28-10 to 40-28-220	State	Statute	Licensing, complaint investigation and discipline of licensees
Manufactured Housing Practice Act. Creates the Manufactured Housing Board; directs licensing of individuals and businesses engaged in selling or manufacturing of manufactured homes or installing, modifying or repairing them; provides for investigation of complaints against and discipline of licensees as well as citations and fines for unlicensed practice; provides for claims against surety bonds; authorizes the Board to carry out the Federal Construction and Safety Standards Act as the designated state agency and conduct inspections of factories, warehouses and dealerships; imposes statutory warranties; and directs energy efficient labeling.	Requires a service	40-29-5 to 40-29-380	State	Statute	Licensing, complaint investigation and discipline of licensees and persons engaging in unlicensed practice, inspections of factories, warehouses and dealerships
Massage/Bodywork Practice Act. Creates the Panel for Massage/Bodywork to advise LLR, to conduct hearings on licensure decisions for massage/bodywork therapists, to mediate consumer complaints, to conduct disciplinary hearings and to discipline licensed individuals. LLR issues the licenses, promulgates regulations and investigates complaints.	Requires a service	40-30-10 to 40-30-320	State	Statute	Licensing, complaint investigation and discipline of licensees, mediation of consumer complaints
Nursing Practice Act. Creates the Board of Nursing; directs the licensing of and creates the scope of practice of various classifications of nurses and requires approval of nursing schools; provides for reporting of misconduct against and discipline of licensees; provides for continuing education; and enacts the enhanced Nurse Licensure Compact for interstate practice of LPNs and RNs.	Requires a service	40-33-10 to 40-33-1365	State	Statute	Licensing, complaint investigation and discipline of licensees, reporting disciplinary actions

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Architectural Practice Act. Creates Board of Architectural Examiners; directs licensing of architects and issuance of certificates of authority for architecture firms; provides for investigations of complaints against and discipline of licensees and firms; and authorizes the SC Architecture Education and Research Fund.	Requires a service	40-3-5 to 40-3-330	State	Statute	Licensing, complaint investigation and discipline of licensees
Long Term Health Care Practice Act. Creates the Board of Long Term Health Care Administrators; directs the licensing of administrators of nursing home and assisted living facilities; and provides for the investigation of complaints against and discipline of licensees.	Requires a service	40-35-5 to 40-35-260	State	Statute	Licensing, complaint investigation and discipline of licensees
Occupational Therapy Practice Act. Creates the Board of Occupational Therapy; directs the licensing of occupational therapists and occupational therapy assistants; and provides for the investigation of complaints against and discipline of licensees.	Requires a service	40-36-5 to 40-36-310	State	Statute	Licensing, complaint investigation and discipline of licensees
Optometrists Practice Act. Creates the Board of Examiners in Optometry; directs the licensing of optometrists and permits for mobile units; provides for the investigation of complaints against and discipline of licensees; prohibits laser and other surgery and administration of medicines by injection or IV; requires \$1 million of malpractice insurance; and prohibits certain advertising practices.	Requires a service	40-37-5 to 40-37-420	State	Statute	Licensing, complaint investigation and discipline of licensees
Opticianry Practice Act. Creates the Board of Examiners in Opticianry; directs the licensure of opticians and contact lens opticians; requires a prescription; prohibits dispensing eyeglasses from manufacturing and wholesale locations; and regulates certain sales practices.	Requires a service	40-38-10 to 40-38-340	State	Statute	Licensing, complaint investigation and discipline of licensees
Pharmacy Practice Act. Creates the Board of Pharmacy; directs the licensing of pharmacists and related occupations, permitting and inspection of in state pharmacies and facilities for the manufacturing, distribution or storage of prescription drugs and devices and permitting of out of state pharmacies and other entities distributing prescription products in SC; provides for investigation of complaints against and discipline of licensees and permittees; creates facility requirements and standards for pharmacies and other facilities, and reporting requirements for permit holders; provides for continuing education; and authorizes pharmacists to administer certain vaccines.	Requires a service	40-43-10 to 40-43-200	State	Statute	Licensing, complaint investigation and discipline of licensees; permitting and inspection of pharmacies and facilities for the manufacturing, distribution or storage of prescription drugs and devices
Physical Therapy Practice Act. Creates the Board of Physical Therapy Examiners; directs the licensing of physical therapists and physical therapy assistants; and provides for investigation of complaints against and discipline of licensees; requires fingerprint for applicants as part of the Physical Therapy Compact.	Requires a service	40-45-5 to 40-45-330	State	Statute	Licensing, complaint investigation and discipline of licensees

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Physicians and Miscellaneous Health Professionals Practice Act. Creates the Board of Medical Examiners, and directs the licensing of physicians, physician assistants, respiratory care therapists, anesthesiologist assistants, cardiovascular invasive specialists, acupuncturist and acupuncturist related occupations; provides for investigation of complaints against and discipline of licensees; creates a medical disciplinary commission and procedure to hear disciplinary matters against physicians, and various committees to review applications and to hear disciplinary actions against non-physicians licensed by the Board; provides for physician supervision and scope of practice guidelines for certain non-physician practitioners; addresses requirement of practice by telemedicine; provides for continuing education; and authorizes, but does not mandate inspections of facilities employing physician assistants, anesthesiologist assistants, acupuncturists, or auricular detoxification specialists.	Requires a service	40-47-5 to 40-47-1620	State	Statute	Licensing, complaint investigation and discipline of licensees
Podiatrists Practice Act. Creates the Board of Podiatry Examiners, and directs the licensing of podiatrists; provides grounds and procedure for disciplining licensees; and provides for continuing education and disposition of board income.	Requires a service	40-51-10 to 40-51-270	State	Statute	Licensing, complaint investigation and discipline of licensees
Psychologists Practice Act. Creates the Board of Examiners in Psychology; directs the licensing of psychologists; and provides for investigation of complaints against and discipline of licensees; provides for disposition of board income.	Requires a service	40-55-40 to 40-55-190	State	Statute	Licensing, complaint investigation and discipline of licensees
Pyrotechnic Safety Act. Creates the Board of Pyrotechnic Safety; requires a license for each location where consumer or display fireworks (former class B and C fireworks) are manufactured, sold or stored as well as inspection of such locations prior to initial licensure as well as prior to licensure renewal; provides for investigation of complaints against and discipline of licensees; requires fireworks to comply with federal standards and consumer fireworks to also comply with CPSC standards; prohibits sale of fireworks to anyone under age 16 and makes retail sale and use of small bottle rockets illegal; provides for the issuance of administrative citations; and mandates reporting of any fire or explosion at a licensed location.	Requires a service	40-56-1 to 40-56-270	State	Statute	Licensing, complaint investigation and discipline of licensees
Real Estate Practice Act. Creates the Real Estate Commission; directs the licensing of real estate salespersons, brokers, property managers and related occupations; provides for investigation of complaints against and discipline of licensees; sets forth inspections of licensees' offices; establishes approvals of education courses, providers and instructors; establishes duties and obligations of licensees, including trust accounts, record keeping, and continuing education requirements; and provides for an Education and Research Fund administer by the Commission.	Requires a service	40-57-10 to 40-57-810	State	Statute	Licensing, complaint investigation and discipline of licensees; audit inspections of licensees' offices

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Residential Home Builders Practice Act. Creates the Residential Builders Commission; directs licensing of individual residential builders, home inspectors, and of various residential building specialty trade contractors, as well as for entities that do not have an individual with least 51% ownership who is the sole resident licensee; sets forth investigations of complaints against and discipline of licensees, as well as administrative citations with fines for unlicensed practice; and prohibits filing of mechanics liens and enforcement of contracts by unlicensed persons.	Requires a service	40-59-5 to 40-59-600	State	Statute	Licensing, complaint investigation and discipline of licensees and persons engaging in unlicensed practice
Appraisal Management Company Registration Act. Directs the registration of appraisal management companies by the Real Estate Appraisers Board; sets requirements for their owners, employees and independent contractors; establishes record-keeping requirements and imposes other obligations upon appraisal management companies; and provides for investigation of complaints against and discipline of appraisal management companies.	Requires a service	40-60-310 to 40-60-560	State	Statute	Licensing, complaint investigation and discipline of licensees
Real Estate Appraiser License and Certification Act. Creates the Real Estate Appraisers Board; directs the licensing of various classifications of real estate appraisers; requires continuing education; provides for the approval of appraiser education courses, educational providers and instructors; adopts national appraisal standards; investigation of complaints against and discipline of licensees.	Requires a service	40-60-5 to 40-60-230	State	Statute	Licensing, complaint investigation and discipline of licensees
Auctioneers Practice Act. Creates the Auctioneers Commission; directs licensing of auctioneers and auction firms; provides for complaints against and discipline of licensed auctioneers and auction firms; establishes obligations of auctioneers, including trust or escrow accounts; creates the Auctioneer Recovery Fund administered by the Commission; and prohibits municipal licensing of auctioneers.	Requires a service	40-6-10 to 40-6-370	State	Statute	Licensing, complaint investigation and discipline of licensees, administration of recovery fund
Social Work Practice Act. Creates the Board of Social Work Examiners; directs the licensing of various classifications of social workers; provides for investigation of complaints against and discipline of licensees; prohibits disclosure of client information with limited exceptions; and requires licensees to make certain disclosures to clients.	Requires a service	40-63-5 to 40-63-300	State	Statute	Licensing, complaint investigation and discipline of licensees
Soil Classifiers Practice Act. Directs the licensing by LLR of professional soil classifiers and trainees; provides for investigation of complaints against and discipline of licensees and provides for LLR's appointment of a soil classifiers advisory council, which hears disciplinary matters.	Requires a service	40-65-5 to 40-65-220	State	Statute	Licensing, complaint investigation and discipline of licensees

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Speech Pathologists & Audiologists Practice Act. Creates the Board of Examiners in Speech-Language Pathology and Audiology; directs the licensing of speech-language pathologists and audiologists, and related occupations; provides for investigation of complaints against and discipline of licensees; sets forth continuing education requirements; establishes audiologist obligations regarding dispensing of hearing aids; and adopts a code of ethics.	Requires a service	40-67-5 to 40-67-350	State	Statute	Licensing, complaint investigation and discipline of licensees
Veterinarians Practice Act. Creates the Board of Veterinary Medical Examiners; directs the licensing of veterinarians and veterinary technicians; provides for the registration and regulation by the Veterinary Board of non-governmental animal shelters that provide veterinary services; provides for lien on animals for payment of charges; provides for notice and disposition of abandoned animals left with a veterinarian; imposes requirements for veterinary prescription labels; imposes obligations regarding mobile veterinary facilities; and requires the registration of emergency veterinary clinics and directs LLR to maintain a list of all such emergency clinics on its website.	Requires a service	40-69-5 to 40-69-305	State	Statute	Licensing, complaint investigation and discipline of licensees; recordkeeping
Barber Practice Act. Creates the Board of Barber Examiners; directs the licensing of barbers and related occupations, including but not limited to hair braiders; provides for the inspection and registration of barber shops and barber schools and colleges; and provides for investigation of complaints against and discipline of individual licensees, shops and schools.	Requires a service	40-7-5 to 40-7-400	State	Statute	Licensing, complaint investigation, and discipline of licensees; inspections of barber shops and barber schools
Professional Counselors, Marriage and Family Therapists, and Licensed Psycho-educational Specialists Practice Act. Creates the Board of Examiners for Licensure of Professional Counselors, Marriage and Family Therapists, and Psycho-educational Specialists; directs the licensing of those professionals and certain related occupations; provides for investigation of complaints against and discipline of licensees; establishes confidentiality of client communications; and requires a disclosure statement to clients.	Requires a service	40-75-5 to 40-75-310	State	Statute	Licensing, complaint investigation and discipline of licensees
Geologists Practice Act. Creates the Board of Registration for Geologists; directs the licensing of geologists and geologists-in-training; provides for investigation of complaints against and discipline of licensees.	Requires a service	40-77-5 to 40-77-320	State	Statute	Licensing, complaint investigation and discipline of licensees
Alarm System Business Act. Directs the licensing by the Contractor's Licensing Board of burglar alarm system and fire alarm system businesses, and of their qualifying persons; requires the registration of certain other of their employees; investigation of complaints against and discipline of licensees and their registered employees; bars unlicensed businesses from enforcing contracts or obtaining building permits.	Requires a service	40-79-5 to 40-70-320	State	Statute	Licensing, complaint investigation and discipline of licensees
Requires the State Fire Marshal to maintain a file on each registered firefighter that includes certain information.	Requires a service	40-80-10 to 40-80-70	State	Statute	Recordkeeping

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Perpetual Care Cemeteries Practice Act. Creates the Perpetual Care Cemetery Board; directs the licensing of companies developing or operating perpetual care cemeteries, mausoleums and underground crypts; sets forth substantive obligations of those regulated entities; and provides for investigation of complaints against and discipline of licensees.	Requires a service	40-8-10 to 40-8-240	State	Statute	Licensing, complaint investigation and discipline of licensees
Athletic Commission Act. Creates the Athletic Commission; incorporates by reference the federal Professional Boxing Safety Act and other federal laws relating to boxing; requires the licensure of boxers, kick boxers, mixed martial arts contestants, wrestlers, and others involved in regulated exhibitions, matches or events such as promoters, referees, judges, managers, trainers, seconds, timekeepers, announcers, or matchmakers; requires permits for all regulated events such as exhibitions and provides for LLR's supervision of such events; and provides for investigation of complaints against and discipline of licensees, including issuance of administrative citations and administrative penalties for unlicensed or unpermitted activities.	Requires a service	40-81-10 to 40-81-520	State	Statute	Licensing, complaint investigation and discipline of licensees and persons engaging in unlicensed practice; permitting and supervision of events
Liquid Petroleum Gas Practice Act. Creates the Liquid Petroleum Gas Board; directs the licensing of manufacturers (gas plants), distributors, sellers, and transporters of liquefied petroleum gas (LPG), as well as storage facilities, gas cylinder exchange facilities and those installing, servicing, repairing, adjusting or connecting appliances to LPG systems or containers; provides for investigation of complaints of violations of the act, and discipline of licensees as well as sanctions for unlicensed persons; authorizes the State Fire Marshal to enter and inspect premises of those engaged in the LPG industry and take necessary action, including orders to remove or correct the violation or to order evacuation; prohibits grounding of electrical circuits or electrical appliances or apparatus to an LPG gas system or LPG appliance; requires certain safety features for LPG heaters or heating appliances used at certain types of buildings; requires an installer or worker to notify the propane supplier before beginning work on any LPG system and requires the consumer, owner or end user to notify the dealer who next fills or services the LPG system that such work has been performed; and requires LPG dealers to annually notify their customers of their duty to report such work.	Requires a service	40-82-5 to 40-82-330	State	Statute	Licensing, complaint investigation and discipline of licensees; inspection of premises
Chiropractors Practice Act. Creates the Board of Chiropractic Examiners; directs the licensing of chiropractors and chiropractic preceptors; and provides for investigations and discipline of licensees.	Requires a service	40-9-10 to 40-9-110	State	Statute	Licensing, complaint investigation and discipline of licensees
Allows pharmacists to dispense Naloxone pursuant to a written joint protocol issued by the South Carolina Board of Medical Examiners and the South Carolina Board of Pharmacy. That protocol allows pharmacists to register as voluntary participants via the www.naloxonesavessc.org website, which was created by and is maintained by LLR.	Requires a service	44-130-40	State	Statute and Protocol	Create protocol

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Foresters Practice Act. Creates the Board of Registration for Foresters; directs the licensing of individuals as registered foresters and prohibits firm or entity licensing; requires trust or escrow accounts and provides that records of those accounts must be made available to the Board on request; and provides for investigation of complaints against and discipline of licensees.	Requires a service	48-27-10 to 48-27-260	State	Statute	Licensing, complaint investigation and discipline of licensees
Provides that heaters or heating elements used at the State Farmers Market are subject to inspection by the Fire Marshal's Office.	Not related to agency deliverable	5-190	State	Regulation	
Pilotage Practice Act. Divides jurisdiction for the regulation of pilotage for the bars and harbors of South Carolina between the South Carolina Commissioners of Pilotage for the Lower Coastal Areas and the Commissioners of Pilotage for the Upper Coastal area; establishes pilot requirements for vessels entering ports; provides for the licensing of various categories of harbor and bar pilots and apprenticeships for the Georgetown and Charleston ports; provides for investigation of marine disasters or complaints that a licensee is unfit to practice; provides for discipline of licensees; requires the Commissioners approval of all boats used in pilotage for the port and harbor of Charleston and subjects them to inspection; requires the Commissioners to fix pilot fees and charges for each port and for pilots to print and make available the published schedule of rates and fees; provides for return of pilots piloting vessels that are exiting port; imposes restrictions on serving enemy vessels; and imposes a \$5,000 damages cap.	Requires a service	54-15-10 to 54-15-360	State	Statute	Licensing, complaint investigation and discipline of licensees
Building Codes Enforcement Officers Practice Act. Directs that the Building Codes Council is responsible for the registration (licensing) of building codes enforcement officers, contract inspectors and special inspectors, and sets forth the general requirements to obtain registration.	Requires a service	6-8-10 to 6-8-70	State	Statute	Licensing
Requires the State Fire Marshal to certify designated personnel of the State Engineer's Office, after completing training, to exercise the powers and jurisdictional authority of the State Fire Marshal for state buildings	Requires a service	6-9-110	State	Statute	Certification of certain state employees to perform functions of fire marshal for state buildings
Building Codes Act establishes the membership, function, and meeting requirements of the Building Codes Council; authorizes the Building Codes Council to review, adopt, modify, and promulgate the designated nationally recognized ICC building, residential, gas, plumbing, mechanical, fire and energy codes and the National Fire Protection Association national electrical code; provides a procedure for adopting such codes; provides for standards of the Council's review and approval of modifications of adopted codes and energy standards requested by local governments; and provides for enforcement of such adopted codes by municipalities and counties.	Requires a manner of delivery	6-9-5 to 6-9-130	State	Statute	

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Fire and Life Safety Regulations establish the codes and standards for fire prevention and life safety for construction, occupancy and use of buildings other than one or two family dwellings, authorize the State Fire Marshal to investigate complaints for violations of such regulations, and to seek injunctive relief for violations; authorizes the State Fire Marshal to declare buildings unsafe and order evacuation; authorizes the State Fire Marshal to accept alternative methods of compliance; provides for incident reporting to the State Fire Marshal; and provides for State Fire Marshal review of construction documents and shop drawings of fire sprinkler systems, LP Gas systems, hydrogen facilities, and facilities that the State Fire Marshal is contractually obligated to review.	Requires a service	71-8300	State	Regulation	Investigation of complaints of fire and life safety regulations; plan review of regulated facilities
Fire and Life Safety Regulations for Special Occupancies establish the codes and standards for fire prevention and life safety for day care facilities and foster homes; and require the State Fire Marshal to work with local resident fire marshals to ensure regular fire and life safety inspections are conducted for all public schools that are subject to the regulations and to work in conjunction with the State Department of Education to ensure inspection of each new school is conducted prior to occupancy.	Requires a service	71-8301	State	Regulation	Safety inspections
Explosive regulations establish codes and standards applicable to the manufacture, transportation, handling, use and storage of explosives other than sale or storage of fireworks regulated by the Board of Pyrotechnic Safety; provide for licensing of blasters and issuance of permits for blasting by the State Fire Marshal and fees for the same; establish recordkeeping requirements for blasts; establish safety and operational requirements for blasting; provide for investigations by the State Fire Marshal; and authorize the State Fire Marshal to grant, modify and revoke variances of certain provisions of the regulations.	Requires a service	71-8302	State	Regulation	Licensing, investigation of violations and discipline of licensees
Portable Fire Extinguishers and Fixed Fire Extinguishing Systems regulations regulate the leasing, renting, reselling, servicing and testing of portable fire extinguishers and installation, testing and servicing of fixed fire extinguishing systems; and establish the State Fire Marshal's mandatory licensing and permitting requirements of individuals and firms; provide for the investigation of complaints against licensed persons or permit holders, and the imposition of fines, administrative sanctions or suspension or revocation of licenses and permits.	Requires a service	71-8303	State	Regulation	Licensing, investigation of violations and discipline of licensees
Fireworks and Pyrotechnics regulations regulate the handling, use, transportation and storage of pyrotechnics and fireworks except those governed by the State Board of Pyrotechnic Safety; establish applicable codes, requirements and standards; and provide for licensing of pyrotechnic operators (shooters) and issuance of event permits for displays.	Requires a service	71-8305	State	Regulation	Licensing and event permits

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Hydrogen Facilities regulations regulate the handling, use storage, transfer and dispensing at a hydrogen facility; establish the applicable codes and standards; and provide for Fire Marshal review of plans and specifications for hydrogen facilities, licensing and permitting and inspection of hydrogen facilities, and applicable fees.	Requires a service	71-8306	State	Regulation	Licensing and facility inspection
Requires LLR verify the lawful presence in the U.S. through SAVE of any alien 18 years of age or older who has applied for a state benefit (occupational or professional license).	Requires a service	8-29-10 (A) - (L)	State	Statute	Verification of legal status of licensee applicants
Directs the LLR Director to submit an annual report to Chairmen of the Senate and House Committees concerning the workload of the Administrator for the Accountancy Board.	Report our agency must/may provide	Act 268 of 204, Section 6	State	Uncodified Statute	
Directs the Department of Insurance to impose a tax of thirty-five one-hundredths percent on fire insurance companies for capital improvements to the State Fire Academy.	Funding agency deliverable(s)	Act 60 of 2001, Section 2	State	Uncodified Statute	
		Adds 40-7-355	State	Statute	
		Adds 44-41-610 to 44-41-740 Amends 44-41-460, 44-41-330, 44-41-60	State	Statute	
		Adds 44-53-361	State	Statute	
		Amends 40-3-290(C)(3)	State	Statute	
		Amends 40-33-34(D)(2), 40-47-935(B), 44-69-20(5)	State	Statute	
		Amends 40-33-43	State	Statute	
		Amends 40-45-220 40-45-240(B)	State	Statute	
		Amends 44-53-360(e)	State	Statute	
		Amends 40-33-36	State	Statute	
		Amends 40-43-75, 40-43-130(B) 40-43-130(G)	State	Statute	
		Amends 40-57-115	State	Statute	

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Psychology Board Regulations provide details of the educational qualifications and exam requirements for licensure and of the documentation and procedure requirements for application for licensure; provide for license renewal and consequences of expiration; adopt a code of ethics, address advertising, provide guidelines for employing and supervising unlicensed persons; and address continuing education, election of officers and board meetings and procedures.	Requires a service	Chapter 100-1 to 100-10	State	Regulation	Licensing
Chapter 10 establishes in regulation the fees charged by most of the professional and occupational licensing boards and commissions administered by LLR.	Funding agency deliverable(s)	Chapter 10-1 to 10-42	State	Regulations	Fee assessments
Accountancy Board regulations setting forth details of licensing requirements, continuing education requirements, peer review of firms, establishing professional standards, and addressing safeguarding of client files on death or incapacity of public accountant.	Requires a service	Chapter 1-01 to 1-12	State	Regulation	Licensing, peer review, complaint investigation, discipline of licensees and safeguarding of files of deceased or incapacitated licensees
Physical Therapy Regulations address board meetings and election of board officers, details on licensing requirements, reactivation of licenses, continuing education; and denial of a license or imposition of a sanction for payment of fees with a bad check.	Requires a service	Chapter 101-01 to 101-15	State	Regulation	Licensing and discipline of licensees
Timeshare Regulations of the Real Estate Commission clarify certain types ownership interests that are considered time sharing ownership or interval ownership plans and provide that the act does not prevent sale of time sharing plan receivables.	Requires a manner of delivery	Chapter 105-2 to 105-3	State	Regulation	
Real Estate Commission Regulations provide details on requirements for real estate education courses, providers of those courses, and instructors of those courses, including auditing by the Commission's representative.	Requires a service	Chapter 105-4 to 105-13	State	Regulation	Licensing, auditing
Residential Home Builders Regulations establish the classifications of residential trade specialty contractors regulated by the Residential Builders Commission for which an examination is required for licensure and those for which no exam is required, set forth the required qualifications for home inspectors, and provide for emergency licenses and registrations.	Requires a service	Chapter 106-1 to 106-5	State	Regulation	Licensing
Soil Classifiers Regulations provide details regarding applications and examinations for licensure, requirements for licensee seals and continuing education; and adopt a code of ethics.	Requires a service	Chapter 108-1 to 108-8	State	Regulation	Licensing
Social Work Regulations establish continuing education requirements and principles of professional ethics.	Requires a service	Chapter 110-1 to 110-20	State	Regulation	Licensing
Architectural Board Regulations address details of election and terms of board members, board meetings, licensing, renewals and reinstatements of licenses, reciprocity registrations, continuing education requirements, and use of seals by licensees and creates a code of professional ethics.	Requires a service	Chapter 11-1 to 11-14	State	Regulation	Licensing

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Speech-Language Pathology & Audiology Regulations provide details on licensing requirements, continuing education, scope of practice for speech language pathology assistants, and supervision requirements for assistants and for interns,	Requires a service	Chapter 115-1 to 115-7	State	Regulation	Licensing
Veterinary Regulations provide for the election of nominees for the Veterinary Board; provide details on licensure requirements and renewals, continuing education requirements of licensees and for providers or sponsors of continuing education programs; establish practice standards for veterinarians, veterinary technicians and unlicensed veterinary assistants; establish requirements for various types of veterinary facilities; and authorize LLR inspection of veterinary facilities.	Requires a service	Chapter 120-1 to 120-14	State	Regulation	Licensing and inspection
Geologists Regulations address election officers of the board and board meetings; provide details on exams and other licensing requirements; provide for licensure in SC of geologists already licensed elsewhere; address reactivation of licenses; set forth requirements for and use of seals by licensees; describe continuing education requirements; and adopt a code of ethics.	Requires a service	Chapter 131-01 to 131-15	State	Regulation	Licensing
Podiatry Regulations provide additional details on requirements for licensure, application procedures, documentation requirements to sit for the licensure exam, and procedures for review of an examination and re-examination.	Requires a service	Chapter 134-10 to 134-50	State	Regulation	Licensing
Pilotage Regulations. Address the selection, training, and licensure of pilots and apprentice pilots, including physical requirements and age limitations; set forth the licensure and registration of pilots; provide for the discipline, including investigations and the suspension and revocation of pilot licenses; establish license and registration fees; pilot charges and fees; pilot functions and responsibilities; safe vessel movement; and reports of accidents, marine casualties and other dangerous situations; address docking and undocking; establish number of licensed pilots; establish pilotage areas; require the maintenance and publication of a Commission policies and procedures manual; provide that pilots and pilot vessels are part of the S.C. Naval Militia; and other matters affecting the safe and efficient administration of pilotage.	Requires a service	Chapter 136-001 to 136-99 and 136-701 to 136-799			Licensing, complaint investigation and discipline of licensees

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Real Estate Appraiser Regulations provide details on qualifications of various categories of appraisers; create a point system for determining experience credit; establish responsibilities of apprentice and supervising appraisers; provide details of continuing education; provide details on investigative and disciplinary procedures and actions; provide for cancellation of licenses for payment of fees with a bad check; address consequences of expired licenses; give details on requirements for appraiser education courses, of educational providers, and for instructors; and establish maximum fees.	Requires a service	Chapter 137-100 to 137-900.09	State	Regulation	Licensing, complaint investigation and discipline of licensees
Auctioneers Board Regulations implement the Auctioneer Practice Act, setting forth details on licensing requirements, continuing education, Commission access to licensee auction agreements and records, apprenticeships, and other administrative details. Creates the Auctioneer Recovery Fund to be maintained by LLR.	Requires a service	Chapter 14-1 to 14-17	State	Regulation	Licensing, administration of recovery fund
Barber Board Regulations set forth details regarding the registration and inspections of barber shops and schools, and the regulation of barbering education, as well as the minimum education requirements for licensing cosmetologists and master hair care specialists.	Requires a service	Chapter 17-1 to 17-51	State	Regulation	Licensing and inspection
Athletic Commission Regulations establish the details of the substantive regulation of boxing, kick boxing, mixed martial arts, such as classes of boxers, weighing of contestants, ring safety and equipment; establish rules applicable to the conduct of matches or bouts as well as to boxers, managers, seconds, referees and judges, promoters, matchmakers announcers, timekeepers, and physicians; establish the duties of the LLR Commission representative at events; provide details on licensing and permit requirements; establish additional rules for female boxers; establish procedures for hearings; establish insurance requirements.	Requires a service	Chapter 20-1.1 to 20-27.23	State	Regulation	Licensing and discipline of licensees; event regulation
Perpetual Care Cemeteries Regulations provide details regarding various required trust funds, licensing requirements, records requirements, and disclosures and other sales practices.	Requires a service	Chapter 21-1 to 21-64	State	Regulation	Licensing
Chiropractors Regulations provide details on application for licensure; provisions for licensing chiropractors already licensed elsewhere; reactivation of expired licenses; set forth continuing education requirements; establish permitted therapeutic modalities, including machines and equipment; identify unprofessional conduct; establish patient rights; adopt a code of ethics; and provide a procedure for disciplinary actions against licensees.	Requires a service	Chapter 25-1 to 25-9	State	Regulation	Licensing, complaint investigation and discipline of licensees
Contractor's Board regulations provide administrative details on exams and other licensure requirements, and administrative fines.	Requires a service	Chapter 29-1 to 29-12	State	Regulation	Licensing and imposition of fines for unlicensed practice

**These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Fire Sprinkler Systems Regulations provide details on applications, fees (including plan review fees), limitations on certificate holders and grandfathered qualifiers; transfer of qualifications of a certificate holder from one sprinkler contractor to another; renewals of authorizations; exemptions from licensure; and provide for procedures for complaints and violations.	Requires a service	Chapter 29-70 to 29-110	State	Regulations	Licensing, complaint investigation and discipline of licensees
Cosmetology Regulations address details of requirements for schools and instructors, continuing education requirements, exam requirements, equipment and sanitary and safety rules for schools and salons, and administrative citations and penalties.	Requires a service	Chapter 35-1 to 35-26	State	Regulation	Licensing and administrative citations and penalties
Professional Counselors, Marriage and Family Therapists, and Licensed Psycho-educational Specialists Regulations address election officers of the board and board meetings; provide details on licensing requirements and describe specific training requirements for the different categories of licensees; provide for reactivation of expired licenses; and establish continuing education requirements.	Requires a service	Chapter 36-01 to 36-23	State	Regulation	Licensing
Dentistry Board Regulations provide details on board elections, licensure requirements and continuing education; creates a code of ethics and procedures approved for performance by dental assistants and establishes sanitary standards for dental offices and labs, sedation and general anesthesia guidelines, and requirements for portable dental operations.	Requires a service	Chapter 39-1 to 39-18	State	Regulation	Licensing and sanitary standards
Dietetic Regulations provide for meetings of the Panel, the election of Panel officers and their duties; requirements for sitting for the licensure exam and for obtaining a license; requirements for continuing education and licensure renewal; reinstatement of expired licenses; adoption of a code of ethics; provide a procedure for complaints; exempt weight control programs from regulation; provide for interpretation of the statute and regulations consistent with the Standards of Professional Responsibility and Standards of Practice of the American Dietetic Association Commission of Dietetic Registration (Commission); authorize reporting disciplinary actions to the Commission.	Requires a service	Chapter 40-1 to 40-17	State	Regulation	Licensing, complaint investigation, reporting of disciplinary actions
Engineers and Surveyors Regulations provide details on licensure requirements, firm registrations, use of seals and continuing education; adopt rules of professional conduct; provide standards of practice for surveying.	Requires a service	Chapter 49-100 to 49-610	State	Regulation	Licensing
Environmental Certification Board regulations address details of licensure requirements for the various categories and levels of licensure, trainee permits, and continuing education.	Requires a service	Chapter 51-1 to 51-7	State	Regulation	Licensing

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Forester Regulations establish the headquarters of the Board; provide for the election of Board officers and their respective duties; provide details regarding Board meetings and use of the Board seal; provide details regarding applications and requirements for licensure; address expiration and renewal of licenses; provide for reciprocity registration; require licensees to notify the board of changes of address; provide for exceptions to statutorily prohibited acts; adopt a code of ethics; establish Board fees; and establish continuing education requirements.	Requires a service	Chapter 53-1 to 53-30	State	Regulation	Licensing
Board of Funeral Services Regulations address board meetings, election Board officers, licensing and apprenticeship requirements, and continuing education; adopts a code of ethics; and create inspection guidelines and crematory requirements.	Requires a service	Chapter 57-01 to 57-15	State	Regulation	Licensing and inspection
OSHA; establishes how the Division can exercise its authority to maintain/regulate the health and safety of the state's workers in the workplace in more detail.	Requires a service	Chapter 71, Article 1, Subarticle 1 (71-100 to 71-113)	State	Regulation	Enforcement of health and safety standards for private and public worksites throughout the State
OSHA; establishes how the Division can exercise its authority to address the rights and remedies of aggrieved employees in discrimination cases.	Requires a service	Chapter 71, Article 1, Subarticle 10 (71-1001 to 71-1021)	State	Regulation	Enforcement of employer compliance with anti-retaliation provisions of OSHA
OSHA; establishes how the Division can exercise its authority to maintain/regulate the health and safety of the state's workers in the workplace specifically dealing with the release and/or disclosure of sensitive, secret and/or confidential information.	Requires a service	Chapter 71, Article 1, Subarticle 11 (71-1100 to 71-1108)	State	Regulation	Record-keeping and disclosure; consideration of employer requests for confidentiality of documents
OSHA; establishes how the Division can exercise its authority to maintain/regulate the health and safety of the state's workers in the workplace specifically dealing with the requests for variances, limitations, variations, tolerance and other exemptions.	Requires a service	Chapter 71, Article 1, Subarticle 2 (71-200 to 71-223)	State	Regulation	Consideration of employer requests for temporary or permanent relief from certain standard(s)
OSHA; establishes how the Division can exercise its authority to maintain/regulate the health and safety of the state's workers in the workplace specifically dealing with recordkeeping and reporting of specific injuries and illnesses.	Requires a manner of delivery	Chapter 71, Article 1, Subarticle 3 (71-300 to 71-346)	State	Regulation	
OSHA; establishes how the Division can exercise its authority to maintain/regulate the health and safety of the state's workers in the workplace specifically dealing with the enforcement of violations.	Requires a service	Chapter 71, Article 1, Subarticle 4 (71-400 to 71-411)	State	Regulation	Enforcement of employer compliance with OSHA standards, prosecuting violations and assessment of penalties
OSHA; establishes how the Division can exercise its authority to maintain/regulate the health and safety of the state's workers in the workplace specifically dealing with the inspection process and procedures.	Requires a service	Chapter 71, Article 1, Subarticle 5 (71-500 to 71-512)	State	Regulation	Investigating complaints of OSHA violations; conducting inspections of worksites throughout the State
OSHA; identical to Federal Regulations identified in item 15 but editor's note includes the "modifications"; establishes health and safety standards for general industry employers.	Requires a service	Chapter 71, Article 1, Subarticle 6	State	Regulation	Enforcement of employer compliance with general industry standards

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DEPARTMENT OF LABOR, LICENSING & REGULATION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
OSHA; identical to Federal Regulations identified in item 16 but editor's note includes the "modifications"; establishes health and safety standards for construction employers.	Requires a service	Chapter 71, Article 1, Subarticle 7	State	Regulation	Enforcement of employer compliance with construction industry standards
OSHA; identical to Federal Regulations identified in item 17; establishes health and safety standards for agriculture employers.	Requires a service	Chapter 71, Article 1, Subarticle 8	State	Regulation	Enforcement of employer compliance with agriculture industry standards
OSHA; establishes how the Division can exercise its authority to maintain/regulate the health and safety of the state's workers in the workplace, specifically dealing with access to employee medical records.	Requires a manner of delivery	Chapter 71, Article 1, Subarticle 9 (71-900 to 71-912)	State	Regulation	
Establishes how the Division exercises its authority to discipline employers who fail to E-Verify employees and immigration assistance services who fail to comply with the law.	Requires a manner of delivery	Chapter 71, Article 10 (71-10000 to 71-10003)	State	Regulation	
Child Labor; establishes how the Division exercises its authority to manage/regulate child labor in the state.	Requires a service	Chapter 71, Article 3 (71-3100 to 71-3111)	State	Regulation	Enforcement of employer compliance with child labor regulations, assessments of penalties
Amusement Rides; establishes how the Division exercises its authority to regulate the safe operation of the state's amusement rides and related equipment.	Requires a service	Chapter 71, Article 4 (71-4000 to 71-4950)	State	Regulation	Permitting and inspection of amusement devices
Elevators; establishes how the Division exercises its authority to regulate the safe operation of the state's elevators and related equipment.	Requires a service	Chapter 71, Article 5 (71-5000 to 71-5900)	State	Regulation	Permitting and inspection of elevators
Payment of Wages; establishes how the division exercises its authority to manage/regulate the payment of wages within the state.	Requires a service	Chapter 71, Article 6 (71-6000)	State	Regulation	Investigating complaints of wage payment violations; conducting hearings on protests of penalties for wage payment violations
Boiler Safety Regulations establish minimum construction standards for boilers, and frequency and notification of inspections of boilers; address exams required for special inspectors, and submission of inspection reports to LLR; prohibit inspector conflicts of interest; and require special inspectors to notify LLR of unsafe boilers and owners to notify of accidents resulting in personal injury.	Requires a service	Chapter 71, Article 9 (71-9100)			Licensing and inspection
Pyrotechnic Safety Board Regulations. Establishes the NFPA 1124, 2006 edition as the applicable minimum standards; sets fees and license terms and permitting requirements; and provides supplemental provisions to statute for sale of consumer and display fireworks and for wholesale distributors.	Requires a service	Chapter 71-7405	State	Regulation	Licensing

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DEPARTMENT OF LABOR, LICENSING & REGULATION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Liquid Petroleum Gas Regulations reference the licensing requirements, require display of the license, and further require permits be issued by the State Fire Marshal to a designated supervisory person for each site who supervises people handling, dispensing, installing, transporting, repairing or exchanging LPG; provide for form of permits and require they be in the possession of the permit holder; reference the applicable fire and building codes and standards; provide for retesting if licensing exam is not passed; provide that expired permits are nonrenewable; and require compliance with plan submittal requirements of R. 71-8304.2 where the LPG Practice Act requires site approval as a condition of issuance of the license.	Requires a service	Chapter 71-8304.1 to 71-8304.5	State	Regulation	Licensing, site approval
Landscape Architect Regulations provide details on exam and licensure requirements, use of seals, continuing education, practice by firms, and adoption of a code of ethics.	Requires a service	Chapter 76-1 to 76-9	State	Regulation	Licensing
Massage/Body Work Regulations provide details on qualifications for licensure, reciprocity, continuing education approvals, and health restrictions.	Requires a service	Chapter 77-100 to 77-140	State	Regulation	Licensing
Manufactured Housing Regulations provide details on licensure requirements and procedures, surety bonds and other security, contract rescission, handling of funds, recordkeeping requirements, inspections, construction and safety standards, installation requirements, minimum habitability requirements for used manufactured homes, reporting requirements of licensees, limitations on scope of various licenses, training requirements, and complaint and hearing procedures.	Requires a service	Chapter 79-1 to 79-44	State	Regulation	Licensing, discipline, and inspection
Building Code Council Regulations establish the registration classifications for building officials and inspectors and the specific qualifications required for each classification; - time limits within which the qualifications must be obtained; - exemptions from registration, renewal procedures, reinstatement of registrations; - proration of continuing education requirements for the first renewal, comity and conflict of interest provisions, grounds for denial, suspension or revocation of a registration; and disciplinary procedure.	Requires a service	Chapter 8-105 to 8-185	State	Regulation	Licensing and discipline of licensees
Medical Examiners regulations provide details regarding disciplinary procedures, and procedures for safeguarding patient records of deceased, missing or incapacitated physicians; sets forth reinstatement procedures, requirements regarding licensing exams, procedures for election of board members, requirements for office-based surgery, and criteria for physician supervision of advanced practice nurses. Additional regulations govern licensure, continuing education requirements, adoption of medical ethics, and mandatory reporting of misconduct for respiratory care practitioners (RCPs) and competency requirements for training of non RCPs providing respiratory care.	Requires a service	Chapter 81-1 to 81-300	State	Regulation	Licensing, complaint investigation and discipline of licensees; safeguarding of files of deceased or incapacitated licensees

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Building Codes Council regulations authorize the Council to clarify the codes and standards it adopts; provide a procedure and requirements for modification of building codes; provides for a study committee to perform a technical analysis of proposed statewide modifications to building codes; and provides for notice and comments on proposed building code modifications.	Requires a manner of delivery	Chapter 8-205 to 8-248	State	Regulation	
Modular building regulations provide for the delegation of inspection authority to approved inspection agencies and set forth the details of the documentation such approved agencies must submit to LLR for filing or for LLR's final plan review; require quality control procedures; address requirements for changes to approved plans and to name, address and ownership of licensees; provide for the use of alternate methods of construction and materials; provide for inspection standards; authorize the Council to enter into reciprocity agreements with other states; address the issuance, use and denial of certification labels; provide details on license application requirements and grounds for denial; provide for disciplinary procedures and grounds for discipline of licensees; provide for appeal procedures; allow for erection of modular buildings by licensed general contractors or residential builders; provide exemptions from regulation for certain types of mobile units; and provide for recertification of modular buildings.	Requires a service	Chapter 8-600 to 8-626	State	Regulation	Final plan review and approval; inspection; discipline of licensees
Accessibility Regulations provide that buildings except for one and two family detached dwellings and certain other residential buildings, all buildings must have all levels and areas made accessible to disabled persons in accordance with the latest edition of ICC/ANSI document A117.1, and provide the minimum number of fully accessible units for buildings with rental units, depending on number of units; prohibit construction of public buildings not in compliance with the regulations; and provide for the interpretation and enforceability of the regulations.	Requires a manner of delivery	Chapter 8-700 to 8-703	State	Regulation	
Nursing Board Regulations provide details on nursing education program procedures and requirements, establish a procedure for disciplinary hearings, and adopt a code of ethics.	Requires a service	Chapter 91-1 to 91-32	State	Regulation	Licensing, complaint investigation and discipline of licensees and inspection and approval of nursing schools
Long Term Health Care Regulations provide details on qualifications for licensure, exam and training requirements, grounds for discipline, and disciplinary hearing procedures; and set forth continuing education requirements.	Requires a service	Chapter 93-50 to 93-260	State	Regulation	Licensing and discipline of licensees
Occupational Therapy Regulations provide details on election of board officers and meetings, on licensing requirements, reactivation of licenses, and continuing education; and on adoption of a code of ethics.	Requires a service	Chapter 94-01 to 94-10	State	Regulation	Licensing and discipline of licensees

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Optometry Regulations address advertisements, approved schools and exams for meeting licensure requirements; and continuing education requirements, licensure of optometrists licensed elsewhere, standards for patient records, and scope of contact lens prescribing.	Requires a service	Chapter 95-1 to 95-6	State	Regulation	Licensing
Opticianry Regulations provide details on election of board officers, board meetings, licensure exams, continuing education, apprenticeships, and reinstatement of lapsed licenses; and establish standards of practice for patient records and advertising.	Requires a service	Chapter 96-101 to 96-110	State	Regulation	Licensing
Pharmacy Regulations establish categories of facility permits; and provide for administrative citations, and monetary penalties for licensees and permittees as well as for unlicensed practice by individuals.	Requires a service	Chapter 99-15 to 99-46	State	Regulation	Permitting facilities and discipline of licensees
		H.3071	State	Regulation	
		H.3707	State	Regulation	
		H.3900	State	Regulation	
Upon the request of the Commission on Minority Affairs, the Department of Labor, Licensing, and Regulation shall provide assistance to establish and maintain a twenty-four hour toll free telephone number and electronic website to receive, record, collect, and report allegations of violations of federal immigration laws or related provisions of South Carolina law by any non-United States citizen or immigrant, and allegations of violations of any federal immigration laws or related provisions in South Carolina law against any non-United States citizen or immigrant.	Not related to agency deliverable	Proviso 81.10 (LLR: Illegal Immigration Hotline Assistance), 2017-2018 S.C. Appropriations Act, Part 1B.	State	Proviso	
LLR: Pharmacy Interns. Requires the Board of Pharmacy to accept affidavits of practical experience from interns whose practical experience internships occurred in this State. The affidavit must provide that the supervising pharmacist and the site of experience is licensed and in good standing with the Board and that the internship falls within the criteria for internships set by the Board. The affidavit must be accompanied by a ten dollar fee to cover administrative costs associated with compliance with this proviso.	Requires a manner of delivery	Proviso 81.11 (LLR: Board of Pharmacy), 2017-2018 S.C. Appropriations Act, Part 1B.	State	Proviso	
LLR is authorized to purchase and issue clothing to the non-administrative staff of the Office of the State Fire Marshal that are field personnel working in a regulatory aspect and/or certified to be a resident state fire marshal.	Not related to agency deliverable	Proviso 81.12(LLR: Office of State Fire Marshal-Clothing), 2021-2022 S.C. Appropriations Act, Part 1B.	State	Proviso	

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DEPARTMENT OF LABOR, LICENSING & REGULATION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Of the funds appropriated to the Department of Labor, Licensing and Regulation - State Fire Marshal's Office for first responder PTSD treatment, the department shall distribute funds to the South Carolina Firefighter Assistance Support Team (FAST) to reimburse firefighters and emergency medical technicians who incur mental injury as a result of a critical incident during the scope of employment for actual out-of-pocket expenses not covered through workers compensation claims and/or other insurance. These funds may also be utilized to provide services through the South Carolina Firefighter Assistance Support Team. The department shall promulgate any administrative regulations necessary to carry out these provisions.	Distribute funding to another entity	Proviso 81.13 (LLR: Flexibility), 2021-2022 S.C. Appropriations Act, Part 1B.	State	Proviso	
In the event a State of Emergency is declared by the Governor or in the event of a situation requiring the use of mutual assistance under Section 25-1-450 of the 1976 Code, exempt employees of the Department of Labor, Licensing and Regulation's Office of State Fire Marshal may be paid for actual hours worked, in lieu of accruing compensatory time, at the discretion of the agency director, and providing funds are available.	Funding agency deliverable(s)	Proviso 81.14 (LLR: Compensatory Payment), 2021-2022 S.C. Appropriations Act, Part 1B.	State	FY 2019-20 Proviso	
In furtherance of expanding access to health care in unserved and underserved populations, the location and site restriction on services provided by mobile units for optometry in Section 40-37-320(B) of the 1976 Code shall be suspended for Fiscal Year 2021-22. The Department of Labor, Licensing and Regulation and the Board of Examiners in Optometry are directed to process and issue registrations for mobile units that apply to provide optometry services on the site of a Title I public school to students attending the school, provided that the services are rendered as part of a not-for-profit program and are provided by an optometrist licensed to practice in South Carolina. The registration shall be administratively issued by the Board of Examiners in Optometry within ten days after receipt of a registration request and following payment of a ten dollar registration fee to cover administrative costs.	Requires a service	Proviso 81.15 (LLR: Mobile Optometry Units), 2021-2022 S.C. Appropriations Act, Part 1B.	State	FY 2019-20 Proviso	
State appropriations to the Department of Labor, Licensing and Regulation that are required to provide match for federal grant programs in the prior fiscal year may be carried forward into the current fiscal year and expended for the same purpose as originally appropriated.	Funding agency deliverable(s)	Proviso 81.6 (LLR: Match for Federal Funds), 2021-22 S.C. Appropriations Act, Part 1B.	State	Proviso	
Authorizes LLR to spend Agency earmarked and restricted accounts to maintain OSHA programs previously funded with general fund appropriations. Any increase in spending authorization for these purposes must receive the prior approval of the Executive Budget Office.	Funding agency deliverable(s)	Proviso 81.7 (LLR: Flexibility), 2021-2022 S.C. Appropriations Act, Part 1B.	State	Proviso	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Prohibits LLR from authorizing reimbursement under Section 40-1-50(A) of the 1976 Code to members of any board listed in Section 40-1-40(B) for meetings held at any location other than the offices of the Department unless there has been a determination that the Department is unable to provide space for the meeting in a state-owned or leased facility in Richland or Lexington County.	Funding agency deliverable(s)	Proviso 81.9 (LLR: Authorized Reimbursement), 2021-2022 S.C. Appropriations Act, Part 1B.	State	Proviso	
The Fire Academy may charge participants a fee to cover the cost of education, training programs, and operations. The revenue generated may be applied to the cost of operations, and any unexpended balance may be carried forward to the current fiscal year and utilized for the same purposes.	Funding agency deliverable(s)	Proviso 81.1 (LLR: Fire Marshal- Authorization to Charge Fees for Training), 2021-2022 S.C. Appropriations Act, Part 1B.	State	Proviso	
Revenue in the Real Estate Appraisal Registry account shall not be subject to fiscal year limitations and shall carry forward each fiscal year for the designated purpose.	Funding agency deliverable(s)	Proviso 81.2 (LLR: Real Estate - Special Account), 2021-2022 S.C. Appropriations Act, Part 1B.	State	Proviso	
Remission of Funds in Program II.F. Professional and Occupational Licensing must remit annually an amount equal to ten percent of the expenditures to the general fund. The Contractor's Licensing Board must remit all revenues above their expenditures to the general fund. The revenue remitted by the Contractor's Licensing Board to the general fund includes the ten percent.	Funding agency deliverable(s)	Proviso 81.3 (LLR: POLA - Ten Percent, Other Funds), 2017-2018 S.C. Appropriations Act, Part 1B.	State	Proviso	
Division of the State Fire Marshal is authorized to accept gifts or grants of services, properties, or monies from individuals or public and private organizations to honor South Carolina firefighters who have died in the line of duty. All excess monies collected to erect a memorial are to be placed in a fund for upkeep and maintenance. Any later contributions are to be used for upkeep and maintenance.	Funding agency deliverable(s)	Proviso 81.4 (LLR: Fire Marshal Fallen Firefighters Memorial), 2021-2022 S.C. Appropriations Act, Part 1B.	State	Proviso	
Directs LLR to utilize \$165,000 of the funds derived under Section 2 of Act 1377 of 1968, as amended by Act 60 of 2001 from the tax of thirty-five one-hundredths percent imposed annually on the gross premium receipts less premiums returned on canceled policy contracts and less dividends and returns of unabsorbed premium deposits of all fire insurance companies doing business in the State to fund the Firefighter Mobilization Project.	Funding agency deliverable(s)	Proviso 81.5 (LLR: Firefighter Mobilization Project), 2021-2022 S.C. Appropriations Act, Part 1B.	State	Proviso	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Prior to any funds carried forward from the prior fiscal year in Subfund 3135 being transferred to fund any other purpose, requires LLR to retain \$250,000 to fund the department's responsibilities under the South Carolina Illegal Immigration Reform Act. Requires LLR to compile an accountability report outlining expenditures of the Immigration Bill funding to be issued to the President Pro Tempore of the Senate, the Chairman of the Senate Finance Committee, the Chairman of the Senate Finance Natural Resources and Economic Development Subcommittee, the Speaker of the House of Representatives, the Chairman of the House Ways and Means Committee, and the Chairman of the House Ways and Means Transportation and Regulatory Subcommittee. That report must be issued on the first Tuesday of February in the current fiscal year.	Report our agency must/may provide	Proviso 81.8 (LLR: Immigration Bill Funding Report), 2017-2018 S.C. Appropriations Act, Part 1B. S.147	State	Proviso Regulation	
The Armed Services Members and Professional Occupational Licensing Act will allow an individual who holds a license in another state and who is married to and living with an active duty member of the military who is relocated to and stationed in South Carolina under official military orders to obtain an expedited license to work in this State and to mandate issuance of license upon proof that requirements of state law have been met and allows boards to consider military education and training.	Requires a service	Title 25-1-170 and Title 40, Chapter 1, Article 1, sections 630 and 640)	State	Statute	
Establishes Firefighter Cancer Health Care Benefit Plan to provide supplemental insurance upon a firefighter's diagnoses with cancer.	Requires a service	Title 23-9-197	State	Statute	
Payment of Wages; establishes the division's authority to manage/regulate the payment of wages to employees within the state.	Requires a service	Title 41, Chapter 10 (41-10-10 to 41-10-110)	State	Statute	Enforcement of employer compliance; with assessments of penalties
Child Labor; establishes the Division's authority to manage/regulate child labor in the state.	Requires a service	Title 41, Chapter 13 (41-13-5 to 41-13-60)	State	Statute	Enforcement of employer compliance with child labor regulations, prosecuting violations and assessment of penalties
Boiler Safety Act. Directs LLR to regulate the installation and inspection of boilers, to certify special inspectors for boilers, to investigate complaints against and discipline certified inspectors; requires owners and operators of boilers to file with LLR evidence of timely inspection; authorizes LLR inspections; and provides for restamping of boilers, condemnation of boilers and reinstallation of boilers.	Requires a service	Title 41, Chapter 14 (41-14-10 to 41-14-150)	State	Statute	Licensing, complaint investigation and discipline of licensees, inspection of boilers
OSHA, establishes the Division's authority to maintain/regulate the health and safety of the state's workers in the workplace.	Requires a service	Title 41, Chapter 15, Article 1 (41-15-80 to 41-15-100)	State	Statute	Enforcement of health and safety standards for private and public worksites throughout the State
OSHA; establishes the Division's authority to maintain/regulate the health and safety of the state's workers in the workplace.	Requires a manner of delivery	Title 41, Chapter 15, Article 1 (41-15-80 To 41-15-100)	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
OSHA; establishes Division's authority to promulgate, modify and/or revoke the rules and regulations to be utilized in the maintenance and regulation of the health and safety of the state's workers as well as identifies such rules used.	Requires a service	Title 41, Chapter 15, Article 3 (41-15-210 to 41-15-330)	State	Statute	Adoption of standards, consideration of variances from standards, enforcement of inspection authority generally, enforcement of document review generally, issuance of citations, and requests for appeals
OSHA; establishes the Division's authority to address the rights and remedies of aggrieved employees through the whistleblower program.	Requires a service	Title 41, Chapter 15, Article 5 (41-15-510 and 41-15-520)	State	Statute	Investigate complaints of employees retaliated against for addressing health/safety issues in the workplace
Elevators; "South Carolina Elevator Code" establishes the Division's authority to regulate and issue annual certificates regarding the safe installation, maintenance and operation of the state's elevators and related equipment.	Requires a service	Title 41, Chapter 16 (41-16-10 to 41-16-180)	State	Statute	Permitting and inspection of elevators
Amusement Rides; "South Carolina Amusement Rides Safety Code" establishes the division's authority to regulate the safe operation of the state's amusement rides and related equipment.	Requires a service	Title 41, Chapter 18 (41-18-10 to 41-18-360)	State	Statute	Permitting and inspection of amusement devices
Immigration - Illegal Aliens and Private Employment; establishes this Division's authority to regulate the verification of workers within the state.	Requires a service	Title 41, Chapter 8, (Section 41-8-10 to 41-8-140)	State	Statute	Enforcement of private employer compliance

FY 2020-2021 Agency Accountability Report
Services Responses:

These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION

Description of Service	Description of Direct Customer	Customer Name	Others Impacted By the Service	Agency unit providing the service	Description of agency unit	Primary negative impact if service not provided
Health and Safety Consultations	Private and Public Sector employers including but not limited to the following industries: Construction, Government, Health Services, Manufacturing, Retail, and Transportation	State employers	N/A	SC OSHA Voluntary Program	Provides safety and health consultations to employers statewide.	State employers lose valuable support and assistance needed to ensure safety in their worksites
Health and Safety Trainings	Private and Public Sector employers and employees including but not limited to the following industries: Construction, Government, Health Services, Manufacturing, Retail, and Transportation	State employers/employees	N/A	SC OSHA Voluntary Program	Provides safety and health trainings to employers/employees statewide.	State employers and employees lose valuable support and assistance needed to ensure safety in their worksites
Standards Officer Feedback	Private and Public Sector employers and employees including but not limited to the following industries: Construction, Government, Health Services, Manufacturing, Retail, and Transportation	State employers/employees	N/A	SC OSHA	Provides additional knowledge and practical guidance of safety standards and regulations to employers and employees statewide.	State employers and employees lose valuable support and assistance needed to ensure safety in their worksites
"OSHA 10" class	Local high school students receiving additional training from area career centers	High school students	School Districts, Career Centers	SC OSHA Voluntary Program	Assists with "OSHA 10" classes to high school students.	Students lose an avenue to receive initial safety training which ultimately effects the needs of employers for a trained workforce
Provides CPR, First Aid, Emergency Medical Responder and EMT classes for SC Fire Departments and EMS Providers	SC Fire Departments and EMS Providers	SC Fire Departments and EMS Providers	Municipalities, Counties, Special Purpose Districts, and citizens of SC	State Fire - EMS	This section is responsible for coordinating all medical-related training through the SCFA.	Decrease in the number of trained personnel available for emergency response.
Provides ROLL (Reducing Opioid Loss of Life) training for FD practitioners and trainers.	SC Fire Departments	SC Fire Departments	Municipalities, Counties, Special Purpose Districts, and citizens of SC	State Fire - EMS	This section is responsible for coordinating all medical-related training through the SCFA.	Decrease in the number of trained personnel available for emergency response to opioid overdose.
Conducts Fire and Life Safety Educator's Quarterly training sessions. Serves as administrator of Fire Safe SC, the state's flagship Community Risk Reduction program.	SC Fire Departments and SC Communities	SC Fire Departments and SC Communities	Municipalities, Counties, Special Purpose Districts, and citizens of SC	State Fire - Community Risk Reduction	This section is responsible for providing ongoing, high-quality training to fire and life safety educators and fire departments. Administers Fire Safe SC, the state's flagship Community Risk Reduction program.	Increase in fire-related fatalities due to preventable causes.
Partnered to bring the "Home Fire Safety Patrol – Sound Off" program to this state and to deliver the 1,000 Smoke Alarm Program to the highest risk areas in S.C. where injury or death from fire is most likely.	SC Fire Departments, SC Communities, SC School Districts	SC Fire Departments, SC Communities, SC School Districts	Municipalities, Counties, Special Purpose Districts, and citizens of SC	State Fire - Community Risk Reduction	This section is responsible for providing ongoing, high-quality training to fire and life safety educators and fire departments. Administers Fire Safe SC, the state's flagship Community Risk Reduction program.	Fewer homes with working smoke alarms, leading to an increase in fire fatalities.

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DEPARTMENT OF LABOR, LICENSING & REGULATION

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Work together to maintain high standards of practice within the industry, and in so doing, protect and expand the ability of its members to compete in the marketplace.	LP Gas Installers, Retailers, Resellers, LP Gas Board, LP Gas Association (SC)	LP Gas Installers, Retailers, Resellers, LP Gas Board, LP Gas Association (SC)	Municipalities, Counties, Special Purpose Districts, and citizens of SC	State Fire - Licensing and Permitting	Tasked with plan review and inspections of LP Gas facilities on behalf of the LP Gas Board.	Unsafe installation of LP Gas facilities, leading to harm to businesses and citizens.
Provide plan review services for fire sprinkler systems.	SC Fire Departments, SC Sprinkler Contractors and Design Professionals, Fire Sprinkler Association (SC)	SC Fire Departments, SC Sprinkler Contractors and Design Professionals, Fire Sprinkler Association (SC)	Municipalities, Counties, Special Purpose Districts, and citizens of SC	State Fire - Engineering	Provides technical assistance and consultation services to design professionals, state officials, local building and fire officials, contractors, builders, building owners, and the public.	Improper design and installation of fire sprinkler systems, leading to improper function of the systems.
Provide audio-visual equipment and set up training programs for the Fire Service Improvement conference and the annual Fire-Rescue conference.	Firefighters' Association (SC)	Firefighters' Association (SC), SC Fire Departments and Firefighters	Municipalities, Counties, Special Purpose Districts, and citizens of SC	State Fire - Academy	Provide statewide training for South Carolina fire service personnel: paid, volunteer, airport crash rescue firefighters, industrial fire brigade, and other emergency response personnel.	Decrease in available training opportunities for SC Firefighters and Fire Departments.
Provide personnel and training for Dalmatian Station exhibit at EdVenture. Personnel teach fire safety programs for museum visitors and guest.	EdVenture Children's Museum	Citizens of SC	Municipalities, Counties, Special Purpose Districts, and citizens of SC	State Fire - Community Risk Reduction	This section is responsible for providing ongoing, high-quality training to fire and life safety educators and fire departments. Administers Fire Safe SC, the state's flagship Community Risk Reduction program.	Fewer citizens armed with life-saving information, tools and resources, resulting in increased fire fatalities.
Inspection of existing state buildings.	State of South Carolina	State of South Carolina	General Public	State Fire - Code Enforcement	Performs fire and life safety inspections for state buildings, public schools, fire equipment dealers, outdoor and indoor firework displays, Liquefied Petroleum gas, explosive magazines, contractual obligations, and local requests for assistance. It also provides fire marshal training and certification.	Increase in unsafe conditions in public buildings, leading to higher chance of fires, injuries or death.
Plan reviews and inspection of licensed facilities.	DDSN (SC)	DDSN (SC)	DDSN Clients	State Fire - Code Enforcement	Performs fire and life safety inspections for state buildings, public schools, fire equipment dealers, outdoor and indoor firework displays, Liquefied Petroleum gas, explosive magazines, contractual obligations, and local requests for assistance. It also provides fire marshal training and certification.	Increase in unsafe conditions in client housing, leading to higher chance of fires, injuries or death.
Provide inspections for new construction and public school renovations.	Department of Education Office of School Facilities	Department of Education Office of School Facilities	General Public	State Fire - Code Enforcement	Performs fire and life safety inspections for state buildings, public schools, fire equipment dealers, outdoor and indoor firework displays, Liquefied Petroleum gas, explosive magazines, contractual obligations, and local requests for assistance. It also provides fire marshal training and certification.	Increase in unsafe conditions in public buildings, leading to higher chance of fires, injuries or death.

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Assist with development of State Emergency Operation Plan.	SC Emergency Management Division	SC Emergency Management Division	General Public	State Fire - Administration	Provides programs and services to enhance the quality of life for citizens, visitors, and firefighters.	Decrease in state preparedness for disasters.
Inspection of foster homes.	DSS (SC)	DSS (SC)	DSS Clients, Foster Children, Foster Families	State Fire - Code Enforcement	Performs fire and life safety inspections for state buildings, public schools, fire equipment dealers, outdoor and indoor firework displays, Liquefied Petroleum gas, explosive magazines, contractual obligations, and local requests for assistance. It also provides fire marshal training and certification.	Increase in unsafe conditions in client housing, leading to higher chance of fires, injuries or death.
Provides fire marshal training and certification.	Fire Marshals Association (SC), SC Fire Departments, SC Certified Fire Marshals	Fire Marshals Association (SC), SC Fire Departments, SC Certified Fire Marshals	General Public	State Fire - Code Enforcement	Performs fire and life safety inspections for state buildings, public schools, fire equipment dealers, outdoor and indoor firework displays, Liquefied Petroleum gas, explosive magazines, contractual obligations, and local requests for assistance. It also provides fire marshal training and certification	Decrease in trained and certified fire marshals conducting fire code inspections in local jurisdictions, increasing unsafe conditions in public buildings.
Provide accredited training certifications and programs by IFSAC in 18 fire service occupational levels.	SC Fire Departments, SC Firefighters	SC Fire Departments, SC Firefighters	General Public	State Fire - Academy	Provide statewide training for South Carolina fire service personnel: paid, volunteer, airport crash rescue firefighters, industrial fire brigade, and other emergency response personnel.	Decrease in the number of trained personnel available for emergency response.
Provide accredited training certifications and programs by the Pro Board in 16 levels Fire Service Professional Qualifications.	SC Fire Departments, SC Firefighters	SC Fire Departments, SC Firefighters	General Public	State Fire - Academy	Provide statewide training for South Carolina fire service personnel: paid, volunteer, airport crash rescue firefighters, industrial fire brigade, and other emergency response personnel.	Decrease in the number of trained personnel available for emergency response.
Provide high quality training to the fire service and emergency response community that meets the needs of local departments, industrial customers, and other emergency response entities.	SC Fire Departments, SC Firefighters, EMS Agencies and Rescue Squads, Industry, Airports, Law Enforcement Agencies	SC Fire Departments, SC Firefighters, EMS Agencies and Rescue Squads, Industry, Airports, Law Enforcement Agencies	General Public, SC Communities`	State Fire - Academy	Provide statewide training for South Carolina fire service personnel: paid, volunteer, airport crash rescue firefighters, industrial fire brigade, and other emergency response personnel.	Decrease in the number of trained personnel available for emergency response.
Partner with the S.C. National Guard to offer a statewide helicopter rescue program.	SC Communities, SC Fire Departments, EMS Agencies and Rescue Squads	SC Communities, SC Fire Departments, EMS Agencies and Rescue Squads	General Public	State Fire -ERTF	Provide initial and long-term responses to natural and man-made disasters.	Lack of availability of highly-skilled rescue capabilities that cannot be provided by local responders.
Coordinate and manage mutual aid assistance to local fire departments through the Firefighter Mobilization Plan.	SC Fire Departments, SC Communities	SC Fire Departments, SC Communities	SC Firefighter Mobilization Oversight Committee, General Public	State Fire - ERTF	Provide mutual aid resources through the statewide mutual aid agreement and the Firefighter Mobilization Plan.	Lack of coordination and availability of assisting resources through mutual aid when local resources are overwhelmed.
Provide a qualified Urban Search and Rescue Team for response to natural and man-made disasters.	SC Fire Departments, SC Communities	SC Fire Departments, SC Communities	SC Firefighter Mobilization Oversight Committee, General Public	State Fire - ERTF	Provide initial and long-term responses to natural and man-made disasters.	Lack of availability of highly-skilled rescue capabilities that cannot be provided by local responders.

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Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Acupuncture	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Acupuncture (BME)	This division is responsible for making recommendations to the Board of Medical Examiners relating to the licensure and regulation of acupuncturists in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Accountancy	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Accountancy	This division is responsible for the regulation of certified public accountants, public accountants, accounting practitioners and accounting firms in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Architecture	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Architecture	This division is responsible for the regulation of licensed architects in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Authorize athletic events, approve participating athletes, conduct pre-event inspection and monitor events.	Athletics	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Athletic Commission	This division is responsible for the permitting of various athletic events, including boxing, kickboxing, off-the-street boxing, and mixed martial arts, and authorization of participants and associated professionals.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Auctioneers	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Auctioneers	This division is responsible for the regulation of auctioneers in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Barbers	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Barbers	This division is responsible for the regulation of barbers, master hair care specialists, barber training programs, barber shops, and hair braiders in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Perpetual Care Cemetery	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Perpetual Care Cemetery	This division is responsible for the regulation of perpetual care cemeteries and the individuals operating them.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Chiropractic	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Chiropractors	This division is responsible for the regulation of the practice of chiropractic care in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	General and mechanical contractors, burglar and fire alarm system businesses, fire protection sprinkler systems businesses and commercial inspectors	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Contractors	This division is responsible for the regulation of general and mechanical contractors, burglar and fire alarm system businesses, fire protection sprinkler systems businesses and commercial inspectors.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.

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Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Cosmetology schools, cosmetologists, estheticians, and nail technicians	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Cosmetologists	This division is responsible for the regulation of cosmetology schools, cosmetologists, estheticians, and nail technicians in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Professional counseling, marriage and family therapy, and psycho-educational services	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Counselors/Marriage & Family Therapists/Psycho-Educational Specialists	This divisions is responsible for the regulation of licensed professional counselors, licensed marriage family therapists, interns of these professionals, and licensed psycho-educational specialists practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Dentistry	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Dentists/Dental Hygienists/Dental Technicians	This division is responsible for the regulation of dentists, dental hygienists and dental technicians in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Dietetics	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Dieticians	This division is responsible for the regulation of dieticians practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Embalmers/Funeral Services	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Embalmers/Funeral Directors	This division is responsible for the regulation of embalmers, funeral directors and funeral homes in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Engineers and Surveyors	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Engineers and Surveyors	This division is responsible for the regulation of engineers and surveyors practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Environmental Systems Operation	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Environmental Certifications	This division is responsible for the regulation of environmental systems operators practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Landscape Architecture	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Landscape Architects	This division is responsible for the regulation of landscape architects practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Long Term Health Care Administration	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Long Term Health Care Administrators	This division is responsible for the regulation of nursing home administrators, community residential care administrators, nursing home administrators in training practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.

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Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Manufactured housing manufacturers, retail dealers, multi-lot salespersons, salespersons, contractors, installers and repairers	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Manufactured Housing	This division is responsible for the regulation of manufactured housing manufacturers, retail dealers, multi-lot salespersons, salespersons, contractors, installers and repairers.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Massage/bodywork therapy	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Massage/ Bodywork	This division is responsible for the regulation of licensed massage/bodywork therapists practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Nursing	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Nurses	This division is responsible for the regulation of nurses, including licensed practical nurses, registered nurses and advanced practice registered nurses, and nursing schools in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Occupational Therapy	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Occupational Therapists	This division is responsible for the regulation of occupational therapists and occupational therapy assistants practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Opticianry	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Opticians	This division is responsible for the regulation of opticians and opticianry apprentices practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Optometry	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Optometrists	This division is responsible for the regulation of optometrists practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Pharmacy	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Pharmacists/Pharm. Techs/Pharmacies	This division is responsible for the regulation of pharmacies, pharmacists and pharmacy technicians practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Physical Therapy	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Physical Therapists	This division is responsible for the regulation of physical therapists and physical therapist assistants practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Physicians, physician assistants, respiratory care practitioners, acupuncturists, anesthesiologist's assistants and registered cardiovascular invasive specialists	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Physicians and Misc. Health Care Professionals	This division is responsible for the regulation of physicians, physician assistants, respiratory care practitioners, acupuncturists, anesthesiologist's assistants and registered cardiovascular invasive specialists practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.

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Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Harbor Pilotage	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Pilotage Commission	This division is responsible for the regulation of harbor pilots and harbor pilot apprentices practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Podiatry	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Podiatrists	This division is responsible for the regulation of podiatrists practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Psychology	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Psychologists	This division is responsible for the regulation of psychologists practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Pyrotechnic Safety	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Pyrotechnic Safety	This division is responsible for the regulation of pyrotechnic wholesalers, jobbers, retailers, displayers, and manufacturers practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Real Estate Appraisal	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Real Estate Appraisers	This division is responsible for the regulation of real estate appraisers, mass appraisers and apprentices practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Real Estate Sales/Property Management	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Real Estate Brokers/Salesmen/Property Managers	This division is responsible for the regulation of real estate salesmen, real estate brokers and property managers practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Residential home builders, residential specialty electrical contractors, residential specialty heating and air licensees, residential home inspectors, residential specialty plumbing licensees, and residential specialty contractor registrants	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Residential Home Builders	This division is responsible for the regulation of residential home builders, residential specialty electrical contractors, residential specialty heating and air licensees, residential home inspectors, residential specialty plumbing licensees, and residential specialty contractor registrants.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Social Work	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Social Workers	This division is responsible for the regulation of social workers practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.

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Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Soil Classifiers	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Soil Classifiers	This division is responsible for the regulation of soil classifiers practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Speech-Language Pathology and Audiology	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Speech-Language Pathologists & Audiologists	This division is responsible for the regulation of audiologists, speech-language pathologists, and interns and assistants in the fields of audiology and speech pathology practicing in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Veterinary	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Veterinarians	This division is responsible for the regulation of veterinarians and veterinary technicians practicing in South Carolina. Animal shelters providing veterinary services in South Carolina must also register with this division.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Review licensure applications, conduct application review hearings, conduct disciplinary proceedings, provide educational outreach and training opportunities to the public.	Gender: All; Age: All; Economic Requirements: All incomes	General public	Complainants; respondents; other state licensing boards; agency employees	POL/LLR	This division is responsible for promoting the health, safety and economic well-being of the public through regulation, licensing, enforcement, training and education.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Boiler Safety Program	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Boiler Safety Program	This division provides for the safe installation, registration and inspection of commercial boilers for manufacturing, heating and various industrial uses in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	LP Gas	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-LP Gas	This division is responsible for regulations setting forth minimum general standards covering the design, construction, location, installation, and operation of equipment for storing, handling, transporting by tank truck or trailer, and utilizing liquefied petroleum gases in South Carolina.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Building Codes Council	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Building Codes	This division adopts and modifies model building codes for South Carolina, and regulates the registration on Building Codes Officers, Special Inspectors, and the Modular Building Program.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.
Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Foresters	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Foresters	This division registers those individuals in South Carolina who are qualified by education and experience to perform professional forestry work for private landowners, wood-using industries, state and federal agencies and other woodland owners.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.

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Conduct disciplinary proceedings, license qualified applicants and establish the professional standard of care for licensees practicing in South Carolina.	Geologists	Professional licensees of this profession	General public; complainants; respondents; other state licensing boards	POL-Geologists	This division administers and enforces South Carolina law governing the conduct of geologists. It evaluates qualifications, supervises applicant examinations, receives complaints, and disciplines violations as appropriate.	SC residents would lose confidence in the profession, and there would be more potential for public harm by bad actors, or unlicensed or unqualified practitioners.

Agency Partnerships Responses:

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Name of Partner Entity	Type of Partner Entity	Description of Partnership
VPP Sites and Facilities	Private Business Organization	Assists with providing the "OSHA 10" Classes to high school students; personnel serve as trainers.
Department of Employment and Workforce	State Government	DEW provides OSHA and other departments within the Division of Labor information to assist with employer identification and contact.
International Society of Fire Service Instructors	Professional Association	ISFSI leads fire and EMS instructors in their efforts to reduce firefighter fatalities and injuries, increase firefighter safety, and improve the profession through education and training.
SCDAODAS	State Government	LLR and DAODAS collaborate in furtherance of special initiatives relating to addiction and overdose prevention, including the development of the Joint Naloxone Protocol, pursuant to S.C. Code Ann. § 44-130-40, and other efforts in furtherance of the work of the South Carolina Prescription Drug Abuse Prevention Council authorized by Executive Order 2014-22.
DEA	Federal Government	LLR and DEA collaborate regarding licensure and possible violations involving controlled substances.
SCDHEC	State Government	LLR and DHEC partner to protect the public from environmental and health-related concerns. LLR and DHEC have overlapping regulatory authority over a number of professionals and/or facilities.
DHHS	Federal Government	LLR and DHHS collaborate regarding multiple regulatory issues relating to the delivery of healthcare services and associated billing practices.
FDA	Federal Government	LLR and FDA collaborate regarding the regulation of certain aspects of the practice of pharmacy in South Carolina.
PSI	Private Business Organization	LLR contracts with PSI to administer professional licensing exams for various POL boards.
SC Attorney General's Office	State Government	LLR occasionally seeks advisory opinions from the S.C. Attorney General's Office and cooperates in cases within its jurisdiction, as appropriate.
US Attorney's Office	Federal Government	LLR partners with the U.S. Attorney's Office in cases involving the investigation and prosecution of federal crimes involving licensees or permitted facilities.
Federal Bureau of Investigations	Federal Government	LLR submits criminal national background requests for initial and renewal licensure applicants when specifically authorized by the applicable practice act and/or regulations.
National Practitioner Data Bank	Federal Government	LLR submits reports of disciplinary actions involving certain professionals to the NPDB as required by federal law.
SC Law Enforcement Division	State Government	LLR submits South Carolina criminal background requests for initial and renewal licensure applicants when specifically authorized by the applicable practice act and/or regulations.
First Data Merchant Services	Private Business Organization	LLR utilizes First Data Merchant Services for credit card processing.
Wells Fargo	Private Business Organization	LLR utilizes Wells Fargo for electronic ACH processing.
Fire and Life Safety Education Association (SC)	Professional Association	Mission is to promote fire and life safety education for the general public and to encourage fire and life safety organizations to be proactive in the preventive measures in safety education, thereby reducing the number of preventable injuries and/or deaths in our state.
OSHA	Federal Government	OSHA promulgates applicable safety standards and regulations that SC OSHA utilizes to assist in both providing health and safety consultations and trainings to employers statewide as well as enforcing such standards as necessary.
Professional Associations	Professional Association	Professional and Occupational Licensing (POL) boards often collaborate with their respective professional associations to provide feedback, including the identification of potential regulatory burdens, regarding proposed legislation and/or regulations.
SC Recovering Professional Program (RPP)	Private Business Organization	Pursuant to a contractual relationship with LLR, RPP coordinates the evaluation and monitoring of impaired professionals licensed by the following boards: Chiropractic Examiners; Professional Counselors, Marriage and Family Therapists, Addiction Counselors and Psycho-Educational Specialists; Dentistry; Engineers/Surveyors; Long Term Health Care Administrators; Medical Examiners; Nursing; Occupational Therapy; Optometry; Pharmacy; Physical Therapy Examiners; Podiatry Examiners; Psychology; Social Work Examiners; Speech-Language Pathology and Audiology; and Veterinary Medical Examiners. RPP's services may be initiated pursuant to a board's order or a licensee's voluntary enrollment.
Sprinkler Association (SC)	Professional Association	Seeks to promote the fire sprinkler industry in South Carolina and improve life safety for all citizens of the state through the proper installation of fire sprinklers.
EMS Association	Professional Association	The purpose of this organization is to study, discuss and recommend improvements in EMS as well as to cooperate with other organizations and to effect more efficient administration of EMS. They also have representation on the EMS Working Group that meets quarterly.
Firefighters' Association (SC)	Professional Association	To enhance professionalism and increase capabilities within our state's fire service organizations and by doing so, help them to better respond to emergencies involving fire, rescue, hazardous materials, acts of terrorism and natural disasters.
Propane Gas Association (SC)	Professional Association	To maintain high standards of practice within the industry, and in so doing, protect and expand the ability of its members to compete in the marketplace.
Fire Chiefs' Association (SC)	Professional Association	To provide leadership to career and volunteer fire service leaders, managers of emergency services organizations, persons interested in: saving life, protecting property, mitigating, and responding to all hazards that threaten the well being of our neighbors throughout the State of South Carolina through vision, information, services and representation to enhance their professionalism and capabilities.
Fire Marshals Association (SC)	Professional Association	To unite for mutual benefit those public officials and private persons engaged in fire inspection and prevention of fires. To provide for exchange of technical information and developments. To cooperate with other inspection agencies and associations to further fire prevention, fire inspections and life safety protection. To encourage a high professional standard of conduct among fire inspectors and to continually strive to eliminate all factors which interfere with administration of fire prevention, inspections, and life safety protection.
Continuing Education Providers	Private Business Organization	Various POL boards must approve courses offered by vendors for continuing education credits for licensed professionals.

**FY 2020-2021 Agency Accountability Report
Reports Responses:**

**These responses were submitted for the FY 2020-2021 Accountability Report by the
DEPARTMENT OF LABOR, LICENSING & REGULATION**

Report Name	Law Number (If required)	Summary of Information Requested in the Report	Most Recent Submission Date	Reporting Frequency	Type of Entity	Method to Access the Report	Direct access hyperlink or agency contact
1% Expenditure Report	§38-7-30	LLR shall report annually to the Chairman of the Senate Finance Committee and the Chairman of the House Ways and Means Committee where any growth above the base authorization of 38-7-30 is expended and for what purposes within the Division of Fire and Life Safety.	7/15/2021	Annually	Legislative entity or entities	Provided to LSA for posting online	
5- Year Strategic Management Plan - Annual Performance Plan		Sets out goals and strategies for a five year period, with progress on these goals and strategies being assessed and reported annually.	8/2/2021	Annually	Entity within federal government	Available on another website	http://www.scosha.llronline.com/news.aspx
Accountancy Report - §40-2-80(B)(2)	§40-2-80(B)(2)	LLR shall annually post a report related to the number of complaints received, the number of investigations initiated, the average length of investigations, and the number of investigations that exceed 150 days.	7/31/2021	Annually	Legislative entity or entities	Available on agency's website	https://llr.sc.gov/acct/news.aspx
Agency Accountability Report	§1-1-810	The report "must contain the agency's or department's mission, objectives to accomplish the mission, and performance measures that show the degree to which objectives are being met." Agencies must "identify key program area descriptions and expenditures and link these to key financial and performance results measures."	9/15/2021	Annually	Governor or Lt. Governor AND Legislative entity or entities	Provided to LSA for posting online	
Agency Regulatory Review Report		Each state agency, which promulgates regulations or to which the responsibility for administering regulations has been transferred, shall conduct a formal review of all regulations which it has promulgated or for which it has been transferred the responsibility of administering.	7/10/1905	Every 5 years	Legislative entity or entities	Hard copy available upon request	Agency Director's Office
Bank Account Transparency and Accountability	Proviso 117.82	Each state agency having composite reservoir bank accounts or any other accounts containing public funds which are not included in the Comptroller Generals South Carolina Enterprise Information System shall prepare a report for each account disclosing every transaction of the account in the prior fiscal year	10/1/2020	Annually	Legislative entity or entities	Available on another website	https://cg.sc.gov/fiscal-transparency/bank-account-transparency-and-accountability
Base Budget Analysis		Requires state agencies to make public their Annual Accountability Report and sets guidelines for the report.	9/15/2021	Annually	Legislative entity or entities	Provided to LSA for posting online	

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Report Name	Law Number (If required)	Summary of Information Requested in the Report	Most Recent Submission Date	Reporting Frequency	Type of Entity	Method to Access the Report	Direct access hyperlink or agency contact
Bonuses Report		Requires each state agency to report bonuses given to state employees during the preceding fiscal year.	8/31/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Human Resources Director
Capital Asset Report		Requires reporting and information of all Agency Capital Assets	9/10/2021	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports/comprehensive-annual-financial-reports-cafrs
Capital Lease Report Verification Form		Requires reporting and information on any Agency Capital Lease	6/1/2021	Annually	South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports/comprehensive-annual-financial-reports-cafrs
Commuting Costs (Proviso 117.82)	Proviso 117.82	Provides information on commuting costs, including the date funds collected from employee, employee name, number of commuting miles, and amount collected.		Quarterly	South Carolina state agency or agencies	Electronic copy available upon request	Director of Finance and Procurement
Comprehensive Permanent Improvement Plan (CPIP)		Agency's 5 year plan for permanent improvements	6/11/2021	Annually	Legislative entity or entities	Available on another website	http://admin.sc.gov/budget/cpip
Corrective Action Plan		Lists SC OSHA's plan to correct any issues or concerns in the annual FAME (Federal Annual Monitoring and Evaluation) Report.	7/31/2021	Annually	Entity within federal government	Available on another website	http://www.osha.gov/stateplans/famereport
Debt Collection Reports	Proviso 117.33	Requires state agencies to provide a report detailing the amount of its outstanding debt and all methods it has used to collect that debt. For purposes of this provision, outstanding debt means a sum remaining due and owed to a state agency by a non-governmental entity for more than sixty (60) calendar days.	2/28/2021	Annually	Legislative entity or entities	Provided to LSA for posting online	
Deficit Monitoring (Proviso 117.81)	Proviso 117.81	Requires a statement that Agency is not running a deficit and explanation of what measures Agency is taking to ensure it will not run a deficit (i.e. monitor revenues and expenditures).		Quarterly	South Carolina state agency or agencies	Hard copy available upon request	Director of Finance and Procurement
Director Regulatory Review Report	§1-23-120(J)	Requires Director of agency to prepare a report indicating those regulated trades, occupations, and professions that do not meet the spirit and intent of Section 40-1-10		Annually	Legislative entity or entities	Available on agency's website	http://llr.sc.gov/aboutus/reports.aspx
Discrimination Policy (EEO Report)		Requires each state agency to submit to SC Human Affairs Commission employment and filled vacancy data by race and sex.		Annually	South Carolina state agency or agencies	Available on another website	http://www.scstatehouse.gov/reports/reports.php#s

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Report Name	Law Number (If required)	Summary of Information Requested in the Report	Most Recent Submission Date	Reporting Frequency	Type of Entity	Method to Access the Report	Direct access hyperlink or agency contact
Division of State Human Resources		Review and audit of new hire and reclassification actions within the agency to ensure compliance with state human resources regulations and delegation authority guidelines.	various	Annually	South Carolina state agency or agencies	Hard copy available upon request	Human Resources Director
Federal Financial Report		Report on grant draw amounts, grant expenditures, and grant balance.	At the end of each quarter	Quarterly	Entity within federal government	Hard copy available upon request	Director of Finance and Procurement
Federal OSHA		Lists issues or concerns found with SC OSHA's plan while conducting the FAME (Federal Annual Monitoring and Evaluation)	FY 2020	Annually	Entity within federal government	Available on another website	http://www.osha.gov/stateplans/famereport
FFR Cash Transaction Report		Report on grant draw amounts, grant expenditures, and grant balance.	At the end of each quarter	Quarterly	Entity within federal government	Hard copy available upon request	Director of Finance and Procurement
Fines and Fees Report	Proviso 117.74	Requires state agencies to provide and release to the public via the agency's website a report of all aggregate amounts of fines and fees that were charged and collected by that state agency in the prior fiscal year.	9/1/2021	Annually	Legislative entity or entities	Available on agency's website	http://llr.sc.gov/aboutus/reports.aspx
Fire Safe Cigarette Report	§23-51-30	Requires State Fire Marshal to review the effectiveness of Section 23-51-30 and report every three years to the General Assembly the State Fire Marshal's findings and, if appropriate, recommendations for legislation to improve the effectiveness of the Act.	6/30/2020	Annually	Legislative entity or entities	Provided to LSA for posting online	
Hidden Earmarks Report		Requires agencies to list any known appropriations the agency received that are intended as a pass-through to another entity.	11/20/2020	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Director of Finance and Procurement
Immigration Bill Funding Report	Proviso 81.8	Requires the agency to compile an accountability report outlining expenditures of the Immigration Bill funding provided in Proviso 81.8.	2/2/2021	Annually	Legislative entity or entities	Provided to LSA for posting online	
Minority Business Enterprise Utilization Plan		Provides the annual agency goal for utilizing small and minority business to fulfill needs for goods and services. In addition, the plan outlines the major types of goods and services purchased to potentially fulfill the goal.	8/13/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Director of Finance and Procurement
Organizational Charts		Directs each agency to provide to Human Resources. This is provided through SCEIS.		Annually	Legislative entity or entities	Electronic copy available upon request	Human Resources Director
Real Estate - § 40-57-720(F)	§40-57-720(F)	Requires report that provides the data for the number of complaints received, the number of investigations initiated, the average length of investigations, and the number of investigations that exceed 150 days for Real Estate Commission.	7/31/2021	Annually	Legislative entity or entities	Available on agency's website	http://llr.sc.gov/re/news.aspx

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Report Name	Law Number (If required)	Summary of Information Requested in the Report	Most Recent Submission Date	Reporting Frequency	Type of Entity	Method to Access the Report	Direct access hyperlink or agency contact
Reporting Packages and Closing Reports		Comprehensive Annual Financial Report (CAFR) related information; Fiscal Year End Reporting Packages	Mid July through late October every year	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Director of Finance and Procurement
Schedule of Expenditures of Federal Awards		Requires information on federal grants received by agency, including federal grantor, amount and expenditures.	8/15/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Director of Finance and Procurement
Small and Minority Business Contracting and Certification MBE Quarterly Progress Report		Agency reports on dollar value of funds expended with minority business and other information each quarter.		Quarterly	South Carolina state agency or agencies	Electronic copy available upon request	Director of Finance and Procurement
Sole Source Procurements, Emergency Procurements, Unauthorized Procurements, Trade-Ins, Preference, 10% Rule		Requires that agency provide details of these procurement items, including purchase order date, amount, vendor name, description of goods/service.		Quarterly	Legislative entity or entities AND South Carolina state agency or agencies	Electronic copy available upon request	Director of Finance and Procurement
South Carolina State Accident Fund Payroll Report (WCC)		Includes number of persons covered for workers compensation to include work class code and payroll information for the SAF to determine the agency's WCC premiums/rates.	9/1/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Human Resources Director
Travel Report		Requires state agencies to report at a minimum the top 10% of employees for whom travel expenses and registration fees were paid within each agency, not to exceed 25 employees per agency.		Annually	Legislative entity or entities AND South Carolina state agency or agencies	Available on another website	https://cg.sc.gov/financial-reports/travel-reports
Veterinarian - § 40-69-300(D) and (F)	§40-69-300(D) & (F)	Requires LLR post on its website reports from animal shelters documenting the number of animals admitted to the facility and the method by which those animals exist at the facility (adoption, fostering, natural death, euthanasia, transfer to another state or other means of discharge); and the posting of a list of all emergency veterinarian clinics in each county.	1/31/2021	Annually	Legislative entity or entities	Available on agency's website	http://llr.sc.gov/vet/reports.aspx
Voluntary Incentive Program (VIP)		Report consists of names and social security numbers of volunteer firefighters, rescue squad workers, and volunteer hazardous material "HazMat" team members who meet deduction qualifications.	1/31/2021	Annually	South Carolina state agency or agencies	Hard copy available upon request	Office of State Fire Marshal
V-Safe Report	§23-9-25	Requires State Fire Marshal to provide annual report of all grant awards and corresponding chartered fire department purchases made through V-Safe program.	4/30/2021	Annually	Legislative entity or entities	Provided to LSA for posting online	